




WEDNESDAY November 3rd

7:00 – 8:00 a.m.	8:15 – 8:45	8:45 – 10:30	10:30 – 11:00	ROOM	11:00 – 12:00	12:00 – 1:15	1:15 – 2:15	2:30 – 3:30	3:30 – 4:30	4:00 – 5:00	7:00 – 9:00
B First Timer Users Breakfast Parlor R E Group Breakfast Galleria & Broadway A K F A S T	W E L C O M M E	DYNIX Conference Welcome <i>Jack Blount</i> Grand Ballroom 	Grand Ballroom Foyer B R E A K	DYNIX NEW PRODUCTS AND TECHNOLOGY Galleria Ballroom Preserving the Past: What's New With Horizon Digital Library 2.0 <i>Jeromy Wilson, Dynix</i>	Grand Ballroom L U N C H	HIP 4.0: (More) User Power Baby! <i>Shelley Neville, Jeromy Wilson, Dynix</i>	Evolution of the Dynix Product Architecture <i>Steve Nielsen, Dynix</i>	Grand Pavilion Salon Foyers B R E A K	Release Planning Roadmap: Preparing for the 7.4 to 8.0 Migration <i>Steve Nielsen, Jolynn Halls, Dynix</i>	Grand Ballroom Dynix R E C E P T I O N	
				DYNIX TO HORIZON MIGRATION Broadway How and Why You Should Upgrade to Horizon <i>Shelley Neville, Steve Nielsen, Dynix</i>		The Great Migration: Moving to Horizon <i>Jeff Olsen, Dynix</i>	Dynix to Horizon a Panel Discussion <i>Bob Gale and Kyle Ledford, Newark Public Library System, Barbara W. Lowry, Paul J. Gutman Library, Melissa Rippy, Pasadena ISD</i>		Growing Linux in the Library <i>Eric Sisler, Westminster Public Library</i>		
				HORIZON INFORMATION PORTAL Parlor Customizing HIP: a Beginner's Guide to Editing XSL stylesheets <i>Phil Feilmeyer, Hennepin County Library</i>		Configuring HIP for the Academic Library: Choosing Options and Making Customization <i>Stuart W. Miller, University of Chicago</i>	How to Set-up Consolidated Searching <i>Dennis Todd, Dynix</i>		And You Thought HIP 3.0 was Customizable: Administering the New HIP 4.0 <i>Shelley Neville, Dynix</i>		
				HORIZON Salon Satellite Connectivity: We're Live <i>Kyle Ledford, Newark Public Library System</i>		It's all Greek to Me! — Understanding Horizon System Messages <i>John Craig, Alpha-G Consulting, Bruce Heimbürger, Richland County Public Library</i>	How to Keep a Tidy House in Your Database <i>Brian Rawlings, Dynix</i>		Using ODBC & JDBC to Connect to the Horizon Database <i>Eric Graham, GMILCS Inc., Jenain Gebeaux, Application Developer SAS</i>		
				TECHNICAL TIPS N' TRICKS Council Horizon Tips n' Tricks Acquisitions <i>Steve Christensen, Dynix</i>		Horizon Tips n' Tricks Authority Loader and Import Sources <i>Anaclare Evans, Wayne State University</i>	The Beta Test-Experience: What's in it for You? <i>Jolynn Halls, Jim Wilson, Dynix</i>		Dare to Share with URSA 4.0: Request Placement and Reciprocal Borrowing <i>Gail Wanner, Dynix</i>		
				SYSTEM ADMINISTRATOR Grand II 			RFID in Action <i>Charles Coldwell, Seattle Public Library</i>		Technical Services Workflow Re-examined <i>Marge Freeman, LION of Virginia</i>		
				SERVICE OPPORTUNITIES Forum Surviving the 7-year Itch: Using Staff Input to Refresh Your Horizon Relationship <i>Tracy E. Powell, Susie Corbett, BJ Schorre, Lister Hill Library of Health Sciences,</i>		Providing Self Service Holds & Checkout for Patrons via the Dynix ILS <i>Heidi J. Oliversen, South Central Library System, Mary Woodruff, Naperville Public Library, Arnie Maurins, Washoe County Library, Phil Feilmeyer, Hennepin County Library</i>	Our Continued Commitment to Dynix ILS Customers: Looking to the Horizon <i>Jeffie Stones, Eric Keith, Dynix, Ginny Magisano, Stark County District Library</i>		SIP and 3rd Party Products for Dynix ILS <i>Richard Lewis, Jeffie Stones, Dynix</i>		
				RESOURCE SHARING Alexander's Inventory: Have You Seen it Done This Way? Panel Discussion: <i>David Schuster, Plano ISD, Marilyn McGriff, East Central Regional Library, Mollie Lynch, Independence Township Library, Don Carlin, Woodward Library</i>		Dare to Share with URSA 4.0: Request Placement and Reciprocal Borrowing <i>Gail Wanner, Dynix</i>	Resource Sharing As You've Never Seen it Before: URSA 4.0 is Here! <i>Shelley Neville, Dynix</i>		Wireless Internet: Secure and Responsible <i>Jim Rosaschi, Sonoma County Public Library, Carolyn K. Coulter, Boston Public Library, Christopher Hauser, Weber State University</i> Moved to Grand I		

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WEDNESDAY

KEY ■ HORIZON Session ■ DYNIX ILS Session □ MIXED Session

WEDNESDAY SESSION DESCRIPTIONS

D

Dynix ILS Migration Session Descriptions

How and Why You Should Upgrade to Horizon

Shelley Neville, *Dynix Technical Product Manager*

■ **Wednesday, 11:00 – 12:00**

For all the libraries out there who are still on Dynix now is an exciting time to move to Horizon. Features you have been waiting for are available in Horizon 7.4 and HIP 4.0. Features you've only been dreaming of such as search assistance, readers' alerts, and personal preferences are available

with these two releases. Come find out what other exciting features are available and how they relate to Dynix. Gain a basic understanding of the differences and similarities between Horizon and Dynix.

The Great Migration: Moving to Horizon

Jeff Olsen, *Dynix Manager Education Services*

■ **Wednesday, 1:15 – 2:15**

Find out how to migrate from Dynix

ILS to Horizon. We will introduce and explain the checklist that is used to chart your progress through the major tasks. If you are planning or are in the process of migrating to Horizon, this session will help you prepare and plan for the move.

Providing Self Service Holds and Checkout for Patrons via the Dynix ILS

Heidi J. Oliverson, *South Central Library System, Mary Woodruff, Naperville Public Library, Arnie Maurins, Washoe County*

Library, Phil Feilmeyer, Hennepin County Library

■ **Wednesday, 1:15 – 2:15**

With shrinking budgets and increased patron demand, many libraries are looking for faster and more efficient ways to assist patrons at checkout. One option is to provide self-service holds from self checkout units. Our panel will discuss equipment needs, customization of software, library space issues, staff workflow and

staffing needs, how patrons respond to the change, and future plans for the system.

Our Continued Commitment to Dynix ILS Customers: Looking to the Horizon

Jeffie Stones, *Manager of Dynix and Horizon Customer Support, Eric Keith, Dynix Vice President Operations, and Ginny Magisano, Stark County District Library.*

■ **Wednesday, 2:30 – 3:30**

I am a Dynix ILS library that, because of budget constraints or technology issues,

is several years away from being able to upgrade to Horizon. What do I do? This session will address Dynix's ongoing commitment to Dynix ILS customers. What can they expect from Dynix until they can move to Horizon? What steps do they need to take in order to prepare their staff and users for the next generation of ILS? An open forum discussion will be included for customers to share their concerns, success, challenges and hopes for the future.

Dynix to Horizon a Panel Discussion

Bob Gale and Kyle Ledford, *Newark Public Library System, Barbara W. Lowry, Paul J. Gutman Library, Melissa Rippey, Pasadena ISD*

■ **Wednesday, 2:30 – 3:30**

Come participate in candid discussions with Dynix ILS Customers who have recently migrated to Horizon ILS. This isn't a sales pitch, rather it's a chance to discuss your experiences with migrations—good and bad—and learn how you can avoid problems others have had.

SIP and 3rd Party Products for Dynix ILS

Richard Lewis, *Jeffie Stones, Dynix*

■ **Wednesday, 4:00 – 5:00**

What is SIP (Standard Interface Protocol) and why do you need it to use Tech Logic, Envisionware, 3M Self Checkout, and other third-party products? Come learn more about SIP and how to help these products provide circulation system interoperability.

H

Horizon Session Descriptions

Surviving the 7-year Itch: Using Staff Input to Refresh Your Horizon Relationship

Tracy E. Powell, *Susie Corbett, BJ Schorre, Lister Hill Library of Health Sciences*

■ **Wednesday, 11:00 – 12:00**

The Lister Hill Library of the Health Sciences, which migrated to Dynix in 1990 and to Horizon in 1994, wanted to take a thorough and systematic look at what was needed in an ILS. To do this, the library used a series of focus groups to gather input from staff, asking questions such as, "What do you need to do your work in this area both present and future?" and "What is important to you in this area in an automated system?" As a result of this process, several major initiatives were begun to improve the ILS, including the development of a library-wide team for ongoing management of Horizon and the formation of a System Development Librarian position.

Horizon Tips n' Tricks Acquisitions

Steve Christensen, *Horizon Support Library Consultant*

■ **Wednesday, 11:00 – 12:00**

We will explore various ways to help you organize, find, analyze, and report acquisitions data. Using SQL Advantage or Microsoft Query Analyzer, this session will show you how to extract vendor counts; how to find the number of items ordered year-to-date; how to produce a credit memo report by budget and amount; how to generate a fiscal year ad-hoc script; how to collapse data for monthly or weekly voucher statistics; and how to query outstanding claims and non-title invoices.

HIP 4.0: (More) User Power, Baby!

Jeremy Wilson and Shelley Neville, *Dynix Technical Product Managers*

■ **Wednesday, 1:15 – 2:15**

■ **repeated Thursday, 9:00 – 10:15**

Take a tour of the new Horizon Information Portal 4.0 and see how it

soars above regular web-based PAC. Designed with Horizon 8.0 technology, Horizon Information Portal 4.0 integrates easily into your present system and empowers your users with new features that are sure to satisfy. You'll learn about uPortal technology and how you can choose which channels are available to your users; you'll also see how easy it is to link to outside applications and learn about the powerful new user preferences, readers' alerts, and search assistance.

It's all Greek to Me! Understanding Horizon System Messages

John Craig, *Alpha-G Consulting and Bruce Heimburger, Richland County Public Library*

■ **Wednesday, 1:15 – 2:15**

"What's an integrity trigger, and why did it fail?" With a bit of background, you can understand Horizon's sometimes confusing system messages and DB errors. This session includes some background information and plenty of examples to help you know what

just happened and what actions you can take to address the problem.

Horizon Tips n' Tricks: Authority Loader and Import Sources

Anaclare Evans, *Wayne State University*

■ **Wednesday, 1:15 – 2:15**

Come review the authority control enhancements developed by Dynix that allow for the direct loading of resource authority records into Horizon.

Configuring HIP for the Academic Library: Choosing Options and Making Customization

Stuart W. Miller, *University of Chicago*

■ **Wednesday, 1:15 – 2:15**

Learn how to get input from staff and make decisions about available options; how to get ideas on customization that would make the online catalog more useful - how to decide on what customization are practical and maintainable; and what you'll need to make customization possible.

How to Set-up Consolidated Searching

Dennis Todd, *Dynix Library Systems Engineer*

■ **Wednesday, 2:30 – 3:30**

The Consolidated Searching feature in Horizon Information Portal allows you to simultaneously search your own collection as well as remote library collections, using Z39.50 and third party databases. In this session we'll discuss how to use the Horizon Information Portal Admin Utility to setup each type of search target. For multi-site libraries we'll discuss how you can first compile lists of search resources and then create a sub-set of targets appropriate to each library.

How to Keep a Tidy House in Your Database

Brian Rawlings, *Horizon CIRC Support*

■ **Wednesday, 2:30 – 3:30**

Many new Horizon database administrators are anxious for a checklist of things they should do and potential red flags to watch for. Likewise, many of the most severe problems called to Horizon support could have been avoided had

someone noticed a red flag. This session will review tasks that database administrators should do daily, weekly, and monthly. Some of the topics covered are day end processes and error messages, verifying backups, dbcc error messages, blocked processes, transaction logs, and tracking database space.

And You Thought HIP 3.0 was Customizable: Administering the New HIP 4.0

Shelley Neville, *Dynix Technical Product Manager*

■ **Wednesday, 4:00 – 5:00**

■ **repeated Thursday, 1:15 – 2:15**

Come hear about how Horizon Information Portal 4.0 gives you the ability to not only determine how Horizon Information Portal looks but what types of content you can make available to users. Learn how you can give your users the ability to customize their own Horizon Information Portal and add content that interests them.

Growing Linux in the Library

Eric Sisler, *Westminster Public Library*

■ **Wednesday, 4:00 – 5:00**

Linux found fertile ground in our library. Learn how we've used it over the past seven years to provide a myriad of services to patrons and staff. See how new applications have taken root since our migration to Horizon and what we're cultivating for the future. This session will include general library applications of Linux as well as those directly related to Horizon.

Using ODBC & JDBC to Connect to the Horizon Database

Eric Graham, *GMLCS Inc., Jenian Gebeaux, Application Developer SAS*

■ **Wednesday, 4:00 – 5:00**

By using Microsoft ODBC (Open Database Connectivity) and/or Java JDBC (Java Database Connectivity), you can create web applications that can post custom SQL queries to the Horizon database. This workshop will teach you how to set up Sybase ODBC & JDBC connectors on your web server to attach to the Horizon

database. The specific programming context used in ASP (Active server page) programming for ODBC and JSP (Java server page) for JDBC will also be discussed. ASP & JSP Connection management concepts will be introduced. Practical examples of ASP and JSP scripts will be made available to participants, and 'real world examples' will be demonstrated.

Release Planning Roadmap: Preparing for the 7.4 and 8.0 Migration

Jolynn Halls, *Dynix Manager of Technical Product Manger Steve Nielsen, Vice President Product Management*

■ **Wednesday, 4:00 – 5:00**

■ **repeated Friday, 3:00 – 4:00**

For Horizon customers, Horizon 7.4 is the gateway to Horizon 8.0. But how do you migrate? Once you have upgraded to 7.4 what are the tasks that need to be accomplished before moving to 8.0? Will you need additional hardware? What about staff training? Gain a greater understanding of all the steps necessary and how to create a detailed plan to ensure a smooth migration.

M

Mixed Horizon, Dynix ILS Migration Session Descriptions

Preserving the Past: What's New With Horizon Digital Library 2.0

Jeremy Wilson, *Dynix Technical Product Manager*

■ **Wednesday, 11:00 – 12:00**

■ **repeated Friday, 3:00 – 4:00**

In this session, we will discuss new features of Horizon Digital Library 2.0 as well as key issues and functionality related to the overall solution. Come explore the new features, including Hierarchical Browse, which allows you to create a rich hierarchical structure to organize your document archive; a new customizable administrative GUI, which allows simple administration of fields, searching, importing and exporting; and Language Translation Dictionaries.

Satellite Connectivity: We're Live

Kyle Ledford, *Newark Public Library System*

■ **Wednesday, 11:00 – 12:00**

More than a repeat of last year's program, this year will include more than just Dynix ILS info. You'll learn how

Horizon ILS works with Satellite Internet. This information comes from our Bookmobile experiences but could be used for Fixed Point Satellite internet connections also.

Customizing HIP: A Beginner's Guide to Editing XLS Stylesheets

Phil Feilmeyer, *Hennepin County Library*

■ **Wednesday, 11:00 – 12:00**

If you are considering entering the world of unsupported HIP customization (and you should be!), this session will give you enough information to get you started with confidence. This session will cover the XSL Processor and how it works, some basic XSLT, trouble shooting tips and tools, an editing example, and managing upgrades with customized stylesheets. The information in this session is applicable to both Horizon and Dynix ILS. (This session is a repeat from CODI/HUG 2003).

Inventory: Have You Seen It Done This Way?

David Schuster, *Plano ISD, Marilyn McGriff, East Central Regional Library, Don Carlin, Woodward Library and Mollie Lynch, Independence Township Library*

■ **Wednesday, 11:00 – 12:00**

Think there's nothing new with doing inventory? Come listen to some of the different ways it can be done. We will have RFID, computer on a cart with a long cord or wireless, breaking the collection into smaller pieces, and someone who has done it with CITRIX! We will each talk about the unique situations dealing with inventory for each setup.

Dare to Share with URSA 4.0: Request Placement and Reciprocal Borrowing

Gail Wanner, *Resource Sharing Product Specialist*

■ **Wednesday, 1:15 – 2:15**

■ **repeated Wednesday, 4:00 – 5:00**

Users love making their own requests for materials from online catalogs and

URSA 4.0 makes it easier than ever. Request placement begins with searches in Horizon Information Portal 4.0 and seamlessly continues in URSA 4.0 when the user clicks the "Request It" button. For libraries who share mobile users, Reciprocal Borrowing makes it easy to authenticate users from neighboring library systems and register them on the fly. This session explains the technology behind the new level of user management and empowerment.

Evolution of the Dynix Product Architecture

Steve Nielsen, *Dynix Vice President Product Management*

■ **Wednesday, 2:30 – 3:30**

Explore the evolution of Dynix Product Architecture. We'll look at the differences in architecture from host-based computing with Dynix to the first true client-server system with Horizon. We'll also talk about how processing has evolved from terminals

to workstations to thin client devices and how the various databases have evolved.

The Beta Test Experience: What's in it for You?

Jolynn Halls, *Manager Technical Product Management and Jim Wilson, Dynix Vice President*

■ **Wednesday, 2:30 – 3:30**

Ever wonder how Dynix selects beta sites? We will review beta documents, non-disclosure and beta agreements, and beta site environment documents so you can see what we consider a "test case." We'll tell you what functionality needs to be tested and the basic steps to accomplish the test case. As we move to a more phased beta approach, we will explain what that means and how we can allow more customers to participate.

RFID in Action

Charles Coldwell, *Seattle Public Library*

■ **Wednesday, 2:30 – 3:30**

Learn about Seattle Public Library's highly acclaimed new Central Library and its implementation of RFID technology for circulation and automated materials sorting. This session will describe the operation and implementation of the amazing Tech Logic Automated Materials Handling system that sorts returned items to bins for branch delivery and onto book trucks for shelving at the Central library. The features and implementation experiences of the related Circulation and Self-Checkout system will also be presented, along with successes, cautions, and RFID folklore.

Resource Sharing As You've Never Seen it Before: URSA 4.0 is here!

Shelley Neville, *Dynix Technical Product Manager*

■ **Wednesday, 2:30 – 3:30,**

■ **repeated Thursday, 10:30 – 12:00**

Come find out what URSA can do to streamline your interlibrary loan processes. URSA is the most automated resource sharing system available. Users place their own request from online catalog searches. They can also track their own requests online, cancel an unneeded request, or renew an item they've borrowed. It is also the only system that can link consortium members with different circulation systems together.

Wireless Internet: Secure and Responsible

Jim Rosaschi, *Sonoma County, Carolyn K. Coulter, Boston Public Library, Christopher Hauser, Weber State University*

■ **Wednesday, 4:00 – 5:00**

If you wonder about network, security, authentication, or drive-by spam issues

and the risks and problems with public wireless internet service, this session will be of interest. Policy issues and service considerations will be reviewed, along with practical tips on installing a successful wireless service for your library users. A panel of users from different kinds of libraries will share their experience and perspectives.

Technical Services Workflow Re-examined

Marge Freeman, *LION of Virginia*

■ **Wednesday, 4:00 – 5:00**

Learn how to involve your staff in designing a more efficient process of handling materials by re-examining your technical services workflow to improve speed and save money. A fresh look may help break old habits that may no longer be efficient.

7:30 – 9:00 a.m.	ROOM	9:00 – 10:15	10:15 – 10:30	10:30 – 12:00	12:00 – 1:15	1:15 – 2:15	2:15 – 3:00	3:00 – 5:00	5:00 – 5:45	7:00 – 10:00		
B R E A K F A S T	Group Breakfast Grand Ballroom	DYNIX NEW PRODUCTS AND TECHNOLOGY <i>Galleria Ballroom</i>	HIP 4.0: (More) User Power baby! <i>Shelley Neville, Jeremy Wilson, Dynix</i>	Grand Pavilion Salon Foyers	They're from Mars; We're from Reference—Bridging the Cultural Gap Between Library and Technical Personnel <i>Joan Frye Williams (sponsored by CODI)</i>	Grand Ballroom	Horizon Web Reporter: Is There Life Without SQL? <i>Holly Harvey, Dynix</i>	Grand Pavilion Salon Foyers	Grand Ballroom Keynote 3:00-4:15 <i>Joan Frye Williams</i> Convenience Technologies: New Tools for Outstanding Customer Service  CODI Annual Membership and Business Meeting 4:15-5:00 Agenda Welcome by CODI President, <i>Vicki Teal Lovely</i> <ul style="list-style-type: none"> Board member and Committee reports Address to the CODI membership <i>Jim Wilson, Dynix liaison to CODI</i> New Business Drawing for Door Prizes <i>(Must be present during the Business Meeting and drawing to win)</i> Wrap up and final comments <i>Vicki Teal Lovely</i> 	Plaza Suite Discussion of proposed changes to the CODI by-laws	Grand Ballroom  D I N N E R CODI 20TH ANNIVERSARY DINNER AND PROGRAM SPONSORED BY CODI	
		DYNIX TO HORIZON MIGRATION <i>Broadway</i>	So You're Thinking About Moving to Horizon <i>Jeff Olsen, Dynix</i>	B R E A K	Show me the Money — Alternative Funding Methods for Technology <i>Dan Barr, Murray Public Library, Bryan Sands, Pasadena Public Library, Rip Strautman, Spokane Public Library, Gwen Culp, Timberland Regional Library, David King, Dynix</i>	L U N C H	Preparing Your Network for Horizon and Horizon Information Portal <i>Bill Mangum, Dynix</i>	B R E A K				
		HORIZON INFORMATION PORTAL <i>Parlor</i>	Horizon Consolidated Searching: How to Make Your HIP a Real "Portal of Knowledge" <i>Panel Discussion Daniela Matei, Fuller Theological, Joseph Fischer, Boston Public Library, Eileen Kontrovitz, Ouachita Parish Public Library</i>		Creating Directed Searching to Market Library Programs and Materials <i>Eric Graham, Dynix</i>		And You Thought HIP 3.0 was Customizable: Administering the New HIP 4.0 <i>Shelley Neville, Dynix</i>					
		HORIZON <i>Salon</i>	Round Pegs in Round Holes: Setting up the Horizon Requests Structure in a Multibranch Environment <i>Phyllis Alpert, Miami Dade Public Library and Al Carlson, Library Consultant</i>		TECHNOLOGY SHOWCASE Serials Solutions 10:40-11:00 iTeam Access 11:00-11:20 Unique Management Services 11:20-11:40 Comprise Technologies 11:40-12:00		Lexile and Reading Programs for School Libraries <i>Donna Helvering, Millard Public Schools</i>					
		TECHNICAL TIPS N' TRICKS <i>Council</i>	Horizon Sybase Administration: Did Someone Call for Backup? <i>Val Gunnell, Dynix</i>		Now that I have it, what do I do with it? ADA and the Renderings of HIP <i>Luke Rosenberger, North Harris Montgomery College, Susan Johns-Smith, Pittsburg State</i>		Horizon Prediction Patterns: Powerful but Overlooked <i>Jeff Olsen, Dynix</i>					
		RESOURCE SHARING <i>Forum</i>	Dynix Open URL Solutions <i>Ed Riding, Dynix</i>		Resource Sharing as You've Never Seen Before: URSA 4.0 is Here! <i>Shelley Neville, Dynix</i>		ILL Standards – NCIP, ISO, Z, How it all Ties Together <i>Gail Wanner, Dynix</i>					
		SYSTEM ADMINISTRATOR <i>Alexander's</i>	Do-it-yourself Recall Guru <i>John Hurley, Woodbridge Public Library</i>		Using VMWare to Reduce Hardware Needs <i>Eric Sisler, Westminster Public Library</i>		Dynix Electronic Resource Management: A New Frontier <i>Ed Riding, Dynix</i>					Sponsored by Unique Management
		USER GROUP MEETINGS <i>Directors</i>	ILL User Group <i>Gail Warner</i>		K-12 User Group <i>David Schuster</i>		ASP User Group <i>Alice Runis</i>					
		<i>Pavilion</i>	EXHIBITS OPEN FROM 8:00AM–5:00PM									

Dynix ILS Migration Session Descriptions

So You're Thinking About Moving to Horizon

Jeff Olsen,
Dynix Manager Education Services

■ **Thursday, 9:00 – 10:15**
■ **repeated Friday, 9:00 – 10:00**

Whether you are planning on moving to Horizon in the next six months or longer, this session will outline what steps you need to take to prepare for your migration to Horizon. The areas of hardware/networking, data services, training and project management will be covered. Come and get a 'heads up' on what you need to do now to prepare for your migration to Horizon.

Do-It-Yourself Recall Guru

John Hurley, Woodbridge Public Library

■ **Thursday, 9:00 – 10:15**

You may not want to be a Recall Guru, but you will have to become one. Woodbridge Public Library has begun to migrate to Horizon. Take this opportunity to get the ultimate data dump from John Hurley.

Preparing Your Network for Horizon and Horizon Information Portal

Bill Mangum, Horizon Product Manager

■ **Thursday, 1:15 – 2:15**

What makes a good network? How do I configure my Network to optimize the performance of Horizon and Horizon Information Portal (HIP)?

Network protocols are the building blocks: TCP, IP, SMTP, DNS, HTTP, HTTPS. The network connection types are important: T1, T3, DSL and more. Join us and find out how this alphabet soup comes together to provide the services required to make Horizon and HIP work for you.

Show Me The Money: Alternative Funding Methods for Technology

Dan Barr, Murray Public Library, Bryan Sands, Pasadena-Glendale Public Library, Rip Strautman, Spokane Public Library, and Gwen Culp, Timberland Regional Library

■ **Thursday, 10:30 – 12:00**

Come learn how other libraries are paying for new technologies to

improve customer service and staff productivity. In this session, you'll find lots of creative ways to finance new technology. One library, for example, created a "technology" fund; another used LSTA monies to pay for Horizon upgrades. You'll also get great advice on how to gain support from your administration, board, and staff in funding new technologies.

Horizon Session Descriptions

Horizon Sybase Administration: Did Someone Call for Backup?

Val Gunnell, Horizon Support

■ **Thursday, 9:00 – 10:15**

If you've ever wondered what you really need to backup on a daily, weekly and monthly basis to keep your system running at its top performance, don't miss this session. Val will review all of the "best" practices for backups and other server procedures. He will discuss system DB's and the best tips and tricks for testing and managing them.

Dynix Open URL Solutions

Ed Riding,
Dynix Technical Product Manager

■ **Thursday, 9:00 – 10:15**

This session will demystify Open URL by providing a description of why

Open URL is used, how it created, and how Dynix Link Resolver and Horizon Information Portal use it to enhance the patrons ability to find full text information.

Round Pegs in Round Holes: Setting up the Horizon Request Structure in a Multi-Branch Environment

Al Carlson, Library Consultant and Phyllis Alpert, Miami Dade Public Library

■ **Thursday, 9:00 – 10:15**

Come learn how the Horizon Request system can be adjusted with incredible precision. Done incorrectly, it can produce total chaos. Done right, it can fill your patrons' holds with great efficiency.

Creating Directed Searching to Market Library Programs and Materials

Eric Graham, Dynix Senior Library Consultant
On behalf of GMILCS

■ **Thursday, 10:30 – 12:00**

Directed searching can help the end-user of your Horizon system find and compile bibliographic information more efficiently. GMILCS has created a directed search application that allows librarians at GMILCS libraries to quickly and efficiently create bibliographies and other materials lists. GMILCS libraries use these lists to promote library materials, programs, and services. This session will discuss the development of directed searching applications, 'out of the box' directed searching in HIP (bestseller lists et.al.),

and working with professional staff to meet the marketing goals of your library.

Lexile and Reading Programs for School Libraries

Donna Helvering, Millard Public Schools

■ **Thursday, 1:15 – 2:15**

Would you like to be able to search by lexile level, reading interest or study program? This session will demonstrate how Millard Public Schools used the information in MARC records to build indexes for staff and student searches. Sharing and demonstration of live data will be included in the session.

Horizon Web Reporter: Is There Life Without SQL?

Holly Harvey, Dynix Technical Product Manager

■ **Thursday, 1:15 – 2:15**
■ **repeated Friday, 11:00 – 12:00**

Do you find that building your own SQL queries boggle the mind? Are you looking for an easy-to-use reporting tool? Would you like to export your report results directly to MS Excel, PDF, HTML, or text files? Easily change the formatting of report results? Limit users to retrieving data from their location only? Come see how Horizon Web Reporter provides all this and more.

Horizon Prediction Patterns: Powerful but Overlooked

Jeff Olsen,
Dynix Manager Education Services

■ **Thursday, 1:15 – 2:15**

An overview of Horizon Serials Predictions, including an introduction to some powerful but often overlooked features and timesaving techniques. We will cover the creation of simple and complex prediction patterns and discuss what is available in the current release of serials.

Dynix Electronic Resource Management: a New Frontier

Ed Riding, Dynix Technical Product Manager

■ **Thursday, 1:15 – 2:15**

Librarians currently use a variety of means to record contact information, title lists, license and purchase terms, and approval status associated with electronic resources. Come see our new Electronic Resource Management module, which will track this information and provide access to users via Horizon Information Portal and other public means.

Mixed Horizon, Dynix ILS Migration Session Descriptions

Horizon Consolidated Searching: How to Make Your HIP a Real "Portal of Knowledge"

Daniela Matej, Fuller Theological Seminary, Joseph Fischer, Boston Public Library, Eileen Kontrovitz, Ouachita Parish Public Library

■ **Thursday, 9:00 – 10:15**

Recently, Dynix has launched Consolidated Searching, an add-on product fully integrated with Horizon Information Portal. Learn how Consolidated Searching can search all available electronic resources with a single query. You'll hear from other Dynix customers about the implementation and the integration process and how it could work for you.

Now that I Have It, What Do I Do With It? ADA and the Renderings of HIP

Luke Rosenberger, Technology Librarian North Harris Montgomery Community College District, The Woodlands, TX; Susan Johns-Smith, Systems Librarian, Pittsburg State University

■ **Thursday, 10:30 – 12:00**

This session will discuss the differences between the general and ADA HIP style sheets and how they fare. We will explore tools for surveying users as well as "renderings" of the versions for sight-and motor-skill impairments. Q&A with peers encouraged for solutions and ideas that can work with your user populations.

They're from Mars, We're from Reference: Bridging the Cultural Gap Between Library and Technical Personnel

Joan Frye Williams (sponsored by CODI)

■ **Thursday, 10:30 – 12:00**

More and more, working in a library means working directly with IT Department staff and other technology-oriented personnel, aka "techies." Come learn how to communicate better though an understanding of their professional background, training, viewpoint, and values.

Using VMWare to Reduce Hardware Needs

Eric Sisler, Westminster Public Library

■ **Thursday, 10:30 – 12:00**

During our migration from Dynix to Horizon, we noticed a significant number of servers beginning to pile up. See how we reduced our hardware needs by creating virtual servers for SIP2, DEP, RPA, and other "middleware" services.

ILL Standards – NCIP, ISO, Z, How it all Ties Together

Gail Wanner,
Resource Sharing Product Specialist

■ **Thursday, 1:15 – 2:15**

Resource Sharing, by definition, occurs between libraries and standards such as Z39.50, NCIP (Z39.83), and ISO ILL (ISO 10160/10161), allowing URSA 4.0 to automate requesting and request management. Dynix is the first vendor to implement all three of these standards in a single bundle, and we are changing the model for interlibrary loan by doing so. Come find out how these standards can benefit your library operations and your users.

KEYNOTE ADDRESS Convenience Technologies: New Tools For Outstanding Customer Service

Joan Frye Williams

■ **Thursday, 3:00 – 4:15**

Are you aware that library users – and non-users – rank convenience as their primary consideration in deciding where to look for information? Convenience trumps quality, completeness, and professionalism more often than we realize. So how can we make library services more convenient without sacrificing our standards? This presentation will highlight technologies that can be borrowed from other industries to help library customers "get in, get out, and get on with their lives."

TECHNOLOGY SHOWCASE Salon

10:40 – 11:00 Serials Solutions

11:00 – 11:20 iTeam Access

11:20 – 11:40 Unique Management Services

11:40 – 12:00 Comprise Technologies

7:30 – 9:00 a.m.	ROOM	9:00 – 10:00	10:00 – 11:00	11:00 – 12:00	12:00 – 1:30	1:30 – 2:30	2:30 – 3:00	3:00 – 4:00	7:00				
B R E A K F A S T	Group Breakfast Grand Ballroom	DYNIX NEW PRODUCTS AND TECHNOLOGY TRACK <i>Galleria Ballroom</i>	What Would MacGyver Do? Technology Planning While Standing in Quicksand <i>Al Carlson, Library Consultant</i>	Grand Pavilion Salon Foyers	Horizon Web Reporter: is there Life Without SQL? <i>Holly Harvey, Dynix</i>	Grand Ballroom	Deploying Horizon 7.3 and 8.0 Using Thin Client Technology <i>Bill Mangum, Dynix</i>	Grand Pavilion Salon Foyers	Preserving the Past: What's New with Horizon Digital Library 2.0 <i>Jeremy Wilson, Dynix</i>	Evening excursion to Powell's Bookstore.			
		DYNIX TO HORIZON MIGRATION TRACK <i>Broadway</i>	So You're Thinking About Moving to Horizon <i>Jeff Olsen, Dynix</i>	B R E A K	Training Staff for Horizon <i>Monique Christensen, Siouxland Libraries, Judy Fuss, Williamsburg Regional Library, Mike Turbes, Dakota County Library, Pat Boze</i>	L U N C H	Care and Feeding of the Consortium During and After the Migration <i>Ann Hutton, SELCO Panel Discussion Linda Orcutt, Wisconsin Valley Library System, Marilyn Borgendale, GMLCS</i>	B R E A K	Migrating from Sybase to MS SQL Server <i>Brenda Evantich, Sandia National Laboratories, Val Gunnell, Dynix</i>	E X C E R S I O N			
		HORIZON INFORMATION PORTAL <i>Parlor</i>	Customizing HIP: Enhancing 'My Account' Through Advanced XSL Stylesheet Editing <i>Phil Feilmeyer, Hennepin County Library</i>		Sorts and Limits Using Dictionary Items—Even in Horizon Information Portal! <i>Richard Lewis, Dynix</i>		Designing a Circulation Report Website <i>Cecilia Hui, Pacific Northwest National Laboratory</i>		NCIP and SIP2: What Does it Affect and What are the Advantages <i>Jim Wilson, Dynix</i>				
		HORIZON <i>Salon</i>	Advanced SQL: Loops and Groups <i>Brian Rawlings, Dynix</i>		Introduction to JTSOFTWARE UTILITIES <i>Jim Taylor, Asbury Theological Seminary</i>		Enhancement Process: The Whole Nine Yards <i>Tammy K. Baker, Ohio Historical Society, and Jolynn Halls, Dynix</i>		Collection Policy Development for the Dynix ILS User <i>John Hurley, Woodbridge Public Library</i>				
		SYSTEM ADMINISTRATOR <i>Council</i>	A Trouble-Free and Secure Customer Desktop <i>Brian Auger, Howard County Library</i>		Choosing the Best Database for Your Library: No Magic 8-ball Required <i>Jolynn Halls, Dynix</i>		VIP Protocol: How Do I Set-up and Debug Connectivity Issues? <i>Steven Christensen, Dynix, Bob Gale, Newark Public Library, Wenday Merkley, Calgary Public Library</i>		Horizon Training: What's in Store <i>Jeff Olsen, Dynix</i>				
		TECHNICAL TIPS N' TRICKS <i>Forum</i>	Dynix ILS Circulation Peripherals: Set-up Tips <i>Wade Bills, Dynix</i>		Multi-Lingual Support for Horizon <i>Dennis Todd, Dynix</i>		Horizon Circulation Tips n' Tricks: Modifying Views <i>Dennis Todd, Dynix</i>		Release Planning Roadmap: Preparing for the 7.4 to 8.0 Migration <i>Jolynn Halls, Steve Nielsen, Dynix</i>				
		BROADEN YOUR UNDERSTANDING <i>Alexander's</i>	Horizon Cataloging Tips n' Tricks <i>Dennis Todd, Dynix</i>		The Flap About LDAP <i>Ed Riding, Dynix</i>		Future Hardware Planning and Jell-O <i>Eric Keith, Brad Whittle, Dynix</i>		RFID – A New and Innovative Approach <i>Eileen Kontrovitz, Ouachita Parish Public Library</i>				
		USER GROUP MEETINGS <i>Directors</i>	Consortia User Group <i>Ann Hutton</i>		Large Library User Group <i>Anaclare Evans</i>		Canadian User Group <i>Elaine Bird</i>						
		<i>Pavilion</i>	EXHIBITS OPEN FROM 8:00AM–3:00PM										
													Meet in the hotel lobby at 7:00 PM

Dynix ILS Migration Session Descriptions

Dynix ILS Circulation Peripherals and Set-up Tips*Wade Bills, Dynix Support*■ **Friday, 9:00 – 10:00**

Learn how some of the Dynix ILS peripherals can be used to make your circulation account more efficient and productive. Learn how telephone messaging may be used to reduce the costs of printing and mailing notices for holds and overdue material and find out how users can use their home phone to access their account information. You'll also learn how offline circulation can perform circulation functions such as check out, check

in, and user registration when your main system is down (or working from a remote location). You'll also learn how Horizon Debt Collect can send information to a collection agency about users with outstanding balances.

Sorts and Limits Using Dictionary Items—Even in Horizon Information Portal!*Richard Lewis, Dynix Senior Engineer*■ **Friday, 11:00 – 12:00**

Beginning with Release 191, you are no longer limited to plain BIB fields for sorting and limiting. Come learn how you can use dictionary items, including I-descriptors, in Horizon Information Portal.

Training Staff for Horizon*Monique Christensen, Siouxland Libraries, Judy Fuss, Williamsburg Regional Library, Mike Turbes, Dakota County Library, Pat Boze, Jeff Olsen, Dynix*■ **Friday, 11:00 – 12:00**

Several recent Horizon sites will share their experiences in training staff to use Horizon. This will include the various methods used at each site to utilize the training databases, how they did training after the Dynix trainers had gone, and any post-migration training follow-up.

Collection Policy Development for the Dynix ILS user*John Hurley, Woodbridge Public Library*■ **Friday, 3:00 – 4:00**

Learn different ways to use Dynix and Recall reports to evaluate the status of library collections and discuss ways to develop a collection management plan.

Horizon Session Descriptions

Advanced SQL: Loops and Groups*Brian Rawlings, Horizon CIRC Support*■ **Friday, 9:00 – 10:00**

Take your SQL knowledge to the next level. This class will cover database groupings and SQL 92. Learn how the database command "group by" allows you to break results up by groups instead of just having one sum or count. You'll also learn that SQL 92 has added functionality to Sybase 12 and all MS SQL Server 2000 users and that the added commands and structure can reduce the complexity for outer joins.

A Trouble-Free and Secure Customer Desktop*Brian Auger, Howard County Library*■ **Friday, 9:00 – 10:00**

In 1998 the Howard County Library, MD, upgraded its public workstations with PCs that ran Windows 95 and Dynix's PAC for Windows product. Like IT staff in other libraries, they took a number of measures to ensure the security of the equipment and networks. Learn why Howard County Library switched to a Linux client environment and see how Linux can save IT staff time and energy by creating a secure user desktop.

Horizon Cataloging Tips n' Tricks*Dennis Todd, Dynix Library Systems Engineer*■ **Friday, 9:00 – 10:00**

New to Horizon Cataloging, or maybe you think there are features you haven't taken advantage of yet? This session will introduce several

useful, yet perhaps not routine, Horizon Cataloging functions. We will review the following cataloging functionality: modifying mq_views of interest to cataloger's, linking bibliographic records, setting up browse link for authority tags, setting up Help access points from a MARC record, and creating import source profiles.

Introduction to JTSOFTWARE UTILITIES*Jim Taylor, Asbury Theological Seminary*■ **Friday, 11:00 – 12:00**

Introduction to utilities designed to enhance or facilitate Horizon functionality, including data entry automation, URL verification, backup checkout system, ftp synchronization, and Script management.

Multi-Lingual Support for Horizon*Dennis Todd, Dynix Library Systems Engineer*■ **Friday, 11:00 – 12:00**

This session will include a discussion of issues related to the rich multi-lingual functionality now available in Horizon, including: Unicode, fonts, data entry for staff & users, cataloging, searching, and indexing. And Tips n' Tricks on how to maximize this functionality within Horizon.

Deploying Horizon 7.3 and 8.0 Using Thin Client Technology*Bill Mangum, Horizon Product Manager*■ **Friday, 1:30 – 2:30**

Do you have reservations about migrating from Dynix ILS to Horizon because your network is on the lean side? Are you trying to upgrade Horizon but finding your PCs are

too slow and you are short on your computer hardware budget? If so, Thin Client technology may be the answer. Learn how to deploy Horizon using Citrix MetaFrame and Windows Terminal Services. We'll also cover the new Horizon 8.0 thin client; bandwidth requirements; differences between Citrix MetaFrame, Windows Remote Desktop and Windows Terminal Services; Active Directory; and Windows Network Load Balancing.

Horizon Circulation Tips n' Tricks: Modifying Views*Dennis Todd, Dynix Library System Engineer*■ **Friday, 1:30 – 2:30**

Learn how to customize your circulation data entry screens and other displays such as: borrower record (full and brief), CKI/CKO screens, block screens, hold

request reports, and item group editor screens. We will also discuss implementing "alternate views" which allow you to have different customized views of the same screen for different users. Our focus will be on circulation displays, but this session will be helpful for anyone wanting an overview on how to modify Horizon displays.

Designing a Circulation Report Website*Cecilia Hui, Pacific Northwest National Laboratory*■ **Friday, 1:30 – 2:30**

Item Report on Horizon client is great, but what if you don't have time to generate the same reports over and over again? Why not just put them on the website and let the managers look at them whenever they need? By using ASP, they can generate the reports in either HTML or Excel on the fly. I will show you

the circulation website that I developed for the circulation staff and the managers.

VIP Protocol: How Do I Set-up and Debug Connectivity Issues?*Steve Christensen, Horizon Support, Bob Gale, Newark Public Library System, Wendy Merkle, Calgary Public Library*■ **Friday, 1:30 – 2:30**

Learn more about VIP, a Horizon defined protocol between acquisitions and vendors, and how Horizon uses VIP to do online ISBN searches. VIP allows library staff to send an ISBN search directly to vendors' web services to determine a titles' list price, customer's discount percentage, and item availability information. This session will focus on how to set up the vendor configuration, the local catalog with online ISBN searching, and how to troubleshoot connectivity issues between the Horizon staff client and HIP.

Migrating from Sybase to MS SQL Server*Brenda Evantich, Sandia National Laboratories, Val Gunnell, Horizon Support*■ **Friday, 3:00 – 4:00**

Hear about the ups and downs, ins and outs of migrating database platforms. Why did we migrate? How long does it take? Learn about the kinds of special staff and technical considerations you need to consider. We will discuss what kind of planning is required and review the lessons learned.

Mixed Horizon, Dynix ILS Migration Session Descriptions

What Would MacGyver Do? Technology Planning While Standing in Quicksand*Al Carlson - Library Consultant*■ **Friday, 9:00 – 10:00**

Planning your library's technological future is a hazardous job. Success requires broad advance planning, persistence, attention to change, and the ability to improvise and do the unexpected. Come prepared to talk and learn about firewalls, spam, wireless, e-books, RFID, etc.

Customizing HIP: Enhancing 'My Account' Through Advanced XLS Stylesheet Editing*Phil Feilmeyer, Hennepin County Library*■ **Friday, 9:00 – 10:00**

Many of the customization on the Hennepin County Library HIP can't be seen without an HCL library card. Several examples of patron-driven

customization from 'My Account' will be presented. While much of the presentation will apply to both Dynix ILS and Horizon, some aspects of the examples will be specific to Dynix ILS.

The Flap about LDAP*Ed Riding, Dynix Technical Product Manager*■ **Friday, 11:00 – 12:00**

Many higher education systems have begun to use Lightweight Directory Access Protocol (LDAP) as a means of authenticating their students and faculty against student information systems and other information repositories. Discover how Dynix is taking advantage of this exciting tool to improve borrower access while increasing staff efficiency.

Choosing the Best Database for Your Library: No Magic 8-Ball Required*Jolynn Halls, Dynix Manager Technical Product Management*■ **Friday, 11:00 – 12:00**

Horizon is the most open and versatile Information Management System in the library market today. Database independence is the foundation for this openness and versatility. Dynix provides support for four database products: Oracle, DB2, MS SQL Server 2000 and Sybase. What should be considered as you choose your database software? If you are already a Horizon IMS customer, do you need a new DB software product? If you are a Dynix ILS customer migrating to Horizon, which is the better DB solution? How does database independence affect the strategic planning for my library? Come and discuss these

questions and the benefits of each DB product.

Future Hardware Planning and Jell-O*Brad Whittle, Director US Sales, Eric Keith, Vice President Dynix Operations*■ **Friday, 1:30 – 2:30**

Technology purchasing and planning are like nailing Jell-O to the wall—the minute you have it figured out something changes! Come learn how to effectively plan for hardware purchases and get the most out of your technology budget.

Care and Feeding of the Consortium During and After the Migration*Ann Hutton, SELCO Linda Orcutt, Wisconsin Valley Library System, Marilyn Borgendale, GMILCS*■ **Friday, 1:30 – 2:30**

Horizon's flexibility lends itself to the unique and challenging environment of today's consortia. Panelists from

recently migrated sites will outline what went well during their migration, what they would do differently, and offer meaningful suggestions for keeping online libraries (often with conflicting points of view) engaged in a process that alters everyday life at remote locations.

Enhancement Process: The Whole Nine Yards*Jolynn Halls, Dynix Manager Technical Product Management and Tammy Baker, Ohio Historical Society and CODI Product Liaison*■ **Friday, 1:30 – 2:30**

You keep hearing about the enhancement database, but what does it mean to you and your library? Come learn how to access the enhancement database, what type of information should be entered, who can submit enhancement requests, what happens to requests once they are entered,

and how User Groups fit into the enhancement process.

RFID – A New and Innovative Approach*Eileen Kontrovitz, Ouachita Parish Public Library*■ **Friday, 3:00 – 4:00**

Come learn about the one card system that Checkpoint, iTeam and Ouachita Parish Library are working on for paying fines, fees and other costs through RFID. Patrons can pay for print and any other services using RFID. Many other features that enhance staff efficiency and improve customer service with RFID will be discussed.

Horizon Training: What's in Store*Jeff Olsen, Dynix Manager Education Services*■ **Friday, 3:00 – 4:00**

Onsite training is costly and losing ground to more efficient training alternatives. Come see what the training experts at Dynix have developed to help you maximize your training dollars and reach more of your staff. From pre-recorded sessions to the new virtual classroom and hands-on lab, we have a training tool to fit your needs and budget.

NCIP and SIP2: What Does It Affect and What Are the Advantages?*Jim Wilson, Dynix Vice President*■ **Friday, 3:00 – 4:00**

The SIP/NCIP session will compare and contrast SIP (Standard Interchange Protocol 2.0 from 3M) and the NISO Circulation Interchange Protocol (NICP 1.0) showing how circulation standards are evolving to be more interoperable and more capable (DCB, ILL etc.). We'll also compare the strengths and weaknesses of each protocol, message set, and their usage in existing ILS systems. Future directions and possible consolidations will be discussed.