

Horizon Information Portal

Enhancement#: 522 (11/18/2003)

Category: Horizon

Subcategory: hzwebpac

Software Version/Release:

Subject: Module: WEBPAC Status: None Release: 0 Priority: 0 Weight: Not

Assigned

Proposal: "BRIEF VIEW: Ability to click on URL in brief view. Eccles Library would like to be able to include the thumbnails directly in the brief record view and for that display to be HOT so that clicking on the thumbnail would take the patron directly to the full view. Alternatively, it would be a step in the right direction to be able to include the URL for the thumbnail or the full image on the brief view and for that URL to be HOT. NOTE: It is already possible to display a URL on the brief view using USERDEF1 or USERDEF2, but it is not yet possible to make these URLs HOT."

COMMENTS (Per Dynix): [Available with HIP 3.4 – We can make the URL's Hot, but I'm not sure about showing thumbnails and making them hot.](#)

Enhancement#: 591 (11/18/2003)

Category: Horizon

Subcategory: hzwebpac

Software Version/Release:

Subject: Module: WEBPAC Status: None Release: 0 Priority: 0 Weight: Not

Assigned

Proposal: "DISPLAY: Control of display of serial holdings such as being able to list summary of holdings information in order by location with primary location first followed by other locations as is possible in WUI. [Entered by Joan M. Gregory, WebPAC Enhancements Committee.]"

COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 598 (11/18/2003)

Category: Horizon

Subcategory: hzwebpac

Software Version/Release:

Subject: Module: WEBPAC Status: None Release: 0 Priority: 0 Weight: Not

Assigned

Proposal: "SEARCH: The broadcast search results in WebPac should be combined and de-dupped. The search results should list one bib record and show what 'nodes' own the material. The current method of broadcast searching is too time-consuming for patrons to find information. The patron must search each node separately. Each library should be able to determine what nodes are searched with a broadcast search and set this as their default search. In addition patrons should be able to change the default search for their WebPac searching if they so desire. When this patron finishes their WebPac session, the default search should be listed for the next patron. The above enhancement would deliver information to patrons effeciently and allow patrons the power to control their search results if they choose to. There should be an optional setting to allow libraries who do not want the results to be combined and de-dupped."

COMMENTS (Per Dynix): [Available with HIP 3.4](#)

Enhancement#: 609 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "DOWNLOAD: We would like WebPAC/IPAC to have MARC download capabilities: to be able to download a single record in MARC format and to be able to download all the records resulting in a search in MARC format For examples, do a search on anything in either or both of these catalogs:Library of Congress <http://catalog.loc.gov/> and/or National Library of Medicine

<http://www.wils.nlm.nih.gov/cgi-bin/Pwebrecon.cgi?DB=local&PAGE=First> Notice that once you actually get to the detailed record, you can not only view the MARC version but you can also at the very bottom of the screen download the MARC version of the record. [Entered by J. Gregory, Member, PAC/WebPAC Enhancement Committee, 1/27/2000]"

COMMENTS (Per Dynix): [Planned for HIP 8.0 \(Horizon 8.0 & HIP 4\)](#)

Enhancement#: 683 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "STAFF LOGIN: Provide a way to allow staff to access information such as what is on the ""Detail Status"" window in the staffpac. This should be done in an inconspicuous manner from the screen display and should be done with maximum attention to security issues. "

COMMENTS (Per Dynix): [Planned for HIP 8.0 \(Horizon 8.0 & HIP 4\)](#)

Enhancement#: 685 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "RESERVES: INSTRUCTOR SEARCH: Results of an Instructor search, then choose instructor, must have course in the listing, and should be sorted by course. WebPAC does this very nicely. An improvement over what WebPAC does would be to have an intermediary screen listing the courses for that instructor and then being able to choose a course and get all the titles for that course listed."

Enhancement#: 686 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "RESERVES: COURSE & INSTRUCTOR SEARCHES: The course code and instructor searches are not developed enough. An instructor search yields a list of titles (which are not sorted in any way) with no information or grouping as to course. We need a display of brief title information matched to course - as we have in WebPac. It would also be useful to be able to search for a title and see which course and instructor it is on Loan for. We also need to list all titles for a course. Currently iPAC always breaks it down to multiple pages with 30 per screen, and attempts to increase the number per page are unsuccessful."

Enhancement#: 687 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "RESERVES: REPORTING: We would like a report of Restricted Loan holdings that instructors could run for themselves. This would give brief title information and cko stats. iPAC bookbag could perhaps fit this bill - but not with the information as displayed at present. Instructor searches display everything listed under an instructors name but no course information. So they would get one big list of titles and no course listings or stats. We would want to be able to select by instructor and course, and get the title information and cko statistics for that particular instructor/course combination."

Enhancement#: 688 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "BROWSE SEARCHES: We would like to modify the title browse indexes so that they work the same way as the authority browse indexes giving the heading and the number of records. The user then clicks on the heading to get to the intermediate page of bibs with that heading. Currently the Title browse index lists each heading individually which can go on some time if the heading is bulletin or collected works. In Webpac in a Title browse you get: Bulletin 286 click on this and you can display the 286 bibs in an order determined by the library (via the zserver) In iPac the 286 bulletins are in the main list in a random (probably bib#) order. This makes them very difficult to go through. Also sometimes these headings are used for standard web page searches, this does not work in ipac."

COMMENTS (Per Dynix): **This would need to be authority-controlled but no one wants to make Titles authority-controlled.**

Enhancement#: 689 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "LIMITING: We would like to determine the order of the limit options on the search screen, currently they are alphabetical."

COMMENTS (Per Dynix): **Not Planned; look at advanced searching on demo.dynix.com for example of other ways for showing limits.**

Enhancement#: 690 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "LIMITING: We would like to be able to concatenate collections together for limiting, for example search all the Antarctica collections as one."

COMMENTS (Per Dynix): **Available with HIP 3.0/Look at advanced searching on demo.dynix.com for example of other ways for showing limits.**

Enhancement#: 691 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: PRINTING: We need a print friendly format where a record or list of records can be displayed in a plainer format without all the images and buttons. This is necessary for the bookbag as well.

COMMENTS (Per Dynix): **Planned for HIP 4.0**

Enhancement#: 692 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "SERVER ERRORS: Would like to see that the ipac server automatically try to reconnect to the Horizon server if the Horizon server goes down unexpectedly, in a way that does not delete any log files that may be important to track the cause or which are needed for statistics."

COMMENTS (Per Dynix): **Planned for HIP 4.x/Merge with 3645**

Enhancement#: 693 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "PAGE DESIGNER: COLOR DISPLAYS: Would like the color boxes to be sorted by color ""family"" rather than by Hex code progression? (i.e. the blues, reds, greens, and yellows grouped together) At the moment, it is very difficult to find a specific color unless you have memorized the layout or view the page source. As an alternative to the radio button approach, could there be a text box for entering a specific Hex color code? Another option could be a set of Red-Green-Blue drop boxes containing the code values. "

COMMENTS (Per Dynix): [Available with HIP 4.0/Tool is very different – You choose from different skin options and the tabs only have two colors: active and not active.](#)

Enhancement#: 694 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "INDEX CHANGES: Suggestion is that since iPac is sensitive to any browse index changes on Horizon server, if a browse index is re-indexed on Horizon, the Proindex need to be re-indexed in order not to get an error. "

COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 695 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: REQUESTS: We would like patrons to be able to see the number of requests there are on an item before they place a request themselves.

COMMENTS (Per Dynix): [Available with HIP 3.0](#)

Enhancement#: 697 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "LIMITING: We would like to be able to choose which itypes or collection codes to list in the search limit box. Since we limit by itype, and since itypes exist for circulation purposes, there are many itypes that are not appropriate as search limiters. We would like to exclude them from the box of limit options that the public sees. "

COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 699 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "ITEM STATUS: We would like to be able to put item status on the biblist screen and have it say ""Location Branch X"" (if you are in branch X) ""Status: in library"" if there is a copy in library at branch X. If you are in Branch X and the Branch X copy is on loan and the branch Y copy is in library, we would like it to say ""Location: Branch Y Status: In Library"". "

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 700 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "SEARCHING: We would like ""(term(s) matched 3 times)"" to disappear or at least have its display be optional because as far as we can tell, it offers no useful information to anyone. "

COMMENTS (Per Dynix): [Available with HIP 3.0+/Deals with Relevancy](#)

Enhancement#: 701 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: HOLDINGS DISPLAY: HIP should have the flexibility to allow sites to display holdings above the bibliographic information so that the public will be able to see the holdings without having to scroll down. This should be optional as not all sites would need this capability.

COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 702 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: SEARCHING: We would like to be able to search iPAC by item barcode.

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 703 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: DESIGN: We would like to see the design incorporate features that make it easy to do mouseless searches.

COMMENTS (Per Dynix): [Available with HIP 3.0+/Can do, but can we think of ways to make it easier!!](#)

Enhancement#: 704 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "DESIGN: The initial patron information login screen is very blank. We would like to be able to add text here explaining our policies for renewals, fines, etc. "

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 705 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: SEARCHING: We would like to be able to have articles ignored in keyword searching. iPAC uses no stopwords whatsoever. People are not used to having articles act as significant keywords in keyword searches.

COMMENTS (Per Dynix): [Review after seeing speed of 4.0](#)

Enhancement#: 706 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "DISPLAY: We would like to be able to conceal the url in the 856 u subfield in ipac. We have a number of links to full-text journals hosted by, for example, Proquest, and these can stretch to about 3 lines of fairly ugly text. Here's a link to a fairly typical example in our iPAC: <http://ipac.canterbury.ac.nz/ipac-cgi/ipac?tm=sum&ts=master&db=cuipac&lb=cu&mc=use&se=%2Ejwalaska+%2Ejwbusiness&de=alaska+business> We would like to be able to hide the url, and display the 856 z subfield text instead. In this case, the user would see only the following text hyperlinked: ""Full text from 1-Jan-86 via Proquest.""

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 707 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "SEARCHING: Want to add a reserve indexes link at the top with browse, expanded etc. Reserve searches are heavily used and they are hidden in the browse searches."

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 716 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "Display number of requests already on title when making a request as on ipac 1.02. Currently this can only be done on the summary screen, need to be able to show it on the Request Confirmation screen."

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 717 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "If an item is not requestable, a ""Request item"" button should not appear. If the only item on a bib is not requestable, then the ""Request title"" button should not appear either."

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 718 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: Ipac logins should work with an ldap server

COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 719 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: Should be an option to remove the pickup location selection box.

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 720 (11/18/2003)

Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject:
Proposal: Should be able to search multiple reserve locations as one location.
COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 721 (11/18/2003)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject:
Proposal: Browse searches should take you to the 3rd heading in the list so it is more obvious if the person or program has made a mistake in the entry. This is how it worked in iPac 1.
COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 722 (11/18/2003)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject:
Proposal: "Libraries should be able to choose how blocks should apply in iPac. Most blocks should have no effect eg a hold block, others should apply only to the relevant item, so only overdue items cannot be renewed. The current situation is far too restrictive: currently a hold block will stop borrowers from renewing their books."

Enhancement#: 723 (11/18/2003)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject:
Proposal: Ability to index and retrieve special characters such as & or C++
COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 724 (11/18/2003)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject:
Proposal: "Ability to index terms in multiple ways such as email or e-mail, Forbes-Jones as forbes or jones or forbesjones, work@home as work@home, work, home or workhome"
COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 725 (11/18/2003)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject:
Proposal: Ability to get a comma delimited list of references as in ipac 1.0x
COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 727 (11/18/2003)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject:

Proposal: Ability to customise the summary display for each keyword index.

Enhancement#: 728 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "Ability to have a different default summary sort for each keyword index (eg date order for title, title order for journal title keyword)."

Enhancement#: 732 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "LIMITING: We would like to be able to limit by both item status and location at the same time. Often our patrons want to find out what items are in library at their branch. Right now if we put on a limit by item status, it will work, but if we put on a limit by item status and by location, it will not work. Because item statuses exist for purposes other than search limiting, many item statuses are not appropriate for limiting. We would like to be able to select the statuses that appear in the item status list and the order in which they appear. "

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 734 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "After selecting a full bib display in iPAC from a list display, if you want to return to the list, it takes you back to the beginning of the list and not to the point where you were at last. We would like to see it return to the last point you were at in the list."

COMMENTS (Per Dynix): [HIP 3.0+ Takes you to page with your selection on it/Merge with 3871?](#)

Enhancement#: 735 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "In My List, the call number data comes from the bib record. We would like it to come from the item record. "

Enhancement#: 736 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "We would like a New Additions feature in iPAC, like we had with WUI, the old borrower PAC. It should be a revolving list of new titles received within the last x number of days. The ""x"" number of days would be configurable by the institution."

COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 737 (11/18/2003)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject:

Proposal: "Make the See references work in the Keyword Indexes as they do in staffpac. In iPAC, the SEE references only work in the Author Alpha (Browse) searches."

Enhancement#: 2500 (04/19/2000)

Category: Horizon Information Portal

Subcategory: Display

Software Version/Release:

Subject: Expeded Search Screen

Proposal: Move the Limiting Fields heading up above the Publication Date making the Publication Date a limiter also. Many other library software titles such as PsycInfo (American Psychological Association/Silver Platter), DIALOG, etc. use publication dates as limiters.

Enhancement#: 2529 (08/07/2000)

Category: Horizon Information Portal

Subcategory: Entering a Previous Search String

Software Version/Release:

Subject: Keyword Search

Proposal: In the Previous Searches screen change the functionality so that the user can add two or more strings from the listbox by clicking more than one item. Clicking other items which will add them to the end of the search string or at the cursor position in the string.

Enhancement#: 2518 (06/28/2000)

Category: Horizon Information Portal

Subcategory: Email

Software Version/Release:

Subject: Search Result Emails

Proposal: In WebPac they are able to send search results to several emails separated by comma's. It would be nice to do this in iPAC.

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 2528 (0807/2000)

Category: Horizon Information Portal

Subcategory: Keyword Search

Software Version/Release:

Subject: Entering Previous Search String

Proposal: In the Previous Searches screen change the functionality so that when the user clicks an item in the listbox it is immediately added to the search field without having the extra step of clicking the Continue button.

COMMENTS (Per Dynix): [Conflicts with 2529](#)

Enhancement#: 2555 (11/20/2000)

Category: Horizon Information Portal

Subcategory: Broadcast Search

Software Version/Release:

Subject: Add a button or link

Proposal: For the Broadcast searching have a button or link to get back to the "Summary of search results" screen which displays the links for other libraries searched.

COMMENTS (Per Dynix): [Available with HIP 3.0+ using back button.](#)

Enhancement#: 2591 (02/22/2001)

Category: Horizon Information Portal

Subcategory: Page Designer

Software Version/Release:

Subject: Font Sizes

Proposal: For all the text size stuff, PLEASE add the option to use relative font sizes, e.g. font size="-1", or +1 or +2 or whatever. For the visually impaired who set their browser text display to be really really big, depending on the browser absolute font sizes can defeat their attempt to make the text big enough to read.

COMMENTS (Per Dynix): [HIP 4.0 with log-on](#)

Enhancement#: 2593 (03/12/2001)

Category: Horizon Information Portal

Subcategory: Page Designer

Software Version/Release:

Subject: Logging In

Proposal: Instead of displaying the Logged In screen, why not take the user directly to the designer page. This would save the user a mouse click and make logging in more efficient.

COMMENTS (Per Dynix): [HIP 4.0 Designer very different.](#)

Enhancement#: 3534 (12/11/2003)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: 2.0.31

Subject: Media Scheduling

Proposal: If an item is booked and is then signed out to someone else through Horizon, the message comes up about the date being shortened due to another booking. However, you can go back into the transaction and edit it for a due date that conflicts with the booking. If an extension is requested, you cannot rely on Horizon checking the bookings for that title. Circulation and Media Scheduling need to communicate.

Enhancement#: 3544 (12/18/2003)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: HIP 2.1.1/Dynix

Subject: Easier Paging Through Summary Display

Proposal: Currently you must scroll to the bottom of the page then click the `Next` link to move from page to page in a summary list of search returns. Staff & patrons find this very cumbersome. The page links should display at the top of each page as well as the bottom and it would be heaven if Page Down or some keyboard command would move you from page to page.

COMMENTS (Per Dynix): [HIP 4.0 - not sure about page down, but buttons are at the top and bottom](#)

Enhancement#: 3553 (01/05/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: HIP 2.1.1b25

Subject: Items Checked Out-My Account-Default to Due Date

Proposal: Currently when customers click on My Account - List Items Out/Renew the default is to list titles alphabetically. Several customers have asked to have the default set to Due Date instead. This makes it much easier to renew and one less mouse click (currently they have to sort by Due Date - select the one(s) they wish to renew and then click on Renew). This is especially helpful to customers with long lists of items out.

COMMENTS (Per Dynix): [Merge with 3768](#)

Enhancement#: 3554 (01/05/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: 2.1

Subject: Patron Accounts—View Items Out

Proposal: We would like to see overdue items display in a different color. So, as you work on upgrades could you consider making overdue items display in red or something (or giving us a simple way to make that selection ourselves)?

Enhancement#: 3556 (01/07/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: iPac 2.0

Subject: Self Check-in

Proposal: I think it is time to integrate the self checkin into ipac. This way, it becomes a session based function and I would not have to install/restart Horizon on public workstations. In addition, any user could perform the function from the office terminal, assuming he forgot to do it in the library. It would be good for all categories of libraries. It doesn't take a lot of coding.

Enhancement#: 3563 (01/14/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: HIP 2.1

Subject: Use the HTML format in marc_map configuration in HIP display

Proposal: In ipac1.x, when we configure the search result display, we can use the html format provided in marc_map configuration, and get nice display format for each tag. But this dose not work in HIP2.1. When I configure the display marc_map with the html format information, and check the html format in HIP display configuration, then the data in the tag were displayed 5 times in the result, looks very confusing. If I do not chik the html format in HIP display configuration, the data will also repeat 5 times with the html tags inserted. The only way is that I could not use the html format in marc_map configuration.

HIP2.1 should accomadate the features in ipac1.x. Please consider to work out a fix for this problem. It's very important for some tags` display.

COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 3566 (01/16/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: HIP 2.1

Subject: Add Local Tags into MLA & Chicago-Formatted Email List

Proposal: The MLA and Chicago-formatted email list is a very useful feature in HIP. However, it is not customizable, resulting a reduced usefulness. We have very important local tags, like tag191/791 (UN Document Symbol) and tag991 (Agenda Info.), that need to be included into the email list. Although we can send the list in html or text format, it does not look as neat as the MLA and Chicago formatted list. Please consider to make it possible to add more tags into the formatted email list.

COMMENTS (Per Dynix): [Good Idea](#)

Enhancement#: 3569 (01/19/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: HIP 2.1.2

Subject: Browse Lists

Proposal: In HIP when you are looking at a list of items via title browse and you reach a full bib, there is not any link back to the original list of items.

This is a problem with patrons that like to browse through a list of videos, or books on cd and place title after title on request.

COMMENTS (Per Dynix): [Available with HIP 3.0+; HIP 3.0+ uses back button](#)

Enhancement#: 3571 (01/23/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: HIP 2.1
Subject: Email Pull Down List
Proposal: We propose that a pull down menu list be available to users of the PAC so they can choose a department to e-mail a suggestion , or a requisition and new book or an ILL request. This list could be attached to the place where patrons can e-mail their lists or records to any other e-mail. My director would like to see this enhancement to help us serve our patrons more efficiently.

Enhancement#: 3574 (01/23/2004)

Category: Horizon Information Portal

Subcategory: Other > Horizon

Software Version/Release:

Subject: Syndetics Link to Covers in Kids' HIP

Proposal: In the variables file for each profile there is a default image path. That is so with Kids hip you can identify each category with an image that is stored on the server. If you want to use cover art to display the covers for award winners etc... You have to download the image from Syndetics. Then put the link in HIP and also FTP the file to the server.(I don't like to sit in the server room to download the files directly to the server)

Syndetics provided me a URL to use to link directly to the cover art without download it. Unfortunately due to the default image location it doesn't work because the file is not local. KIDS was delivered with the names of the files only so it would be a major task to redirect all the category images.

The cover art is really helpful for kids to be able to find the books they are looking for as they have already seen the cover in the catalog. That is a very big plus for our users. Especially the k-3 students who can't always read and pick something out for their parents to read to them.

Enhancement#: 3580 (02/01/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: HIP 2.1.1A, 7.3.1A

Subject: Renewals in HIP and Maximum Blocks

Proposal: In 2.1.1 HIP renewals started to take into account maximum renewal thresholds, such as maximum overdues, maximum fines etc. At the Circulation desk these maximums require an override, and indicate to staff that something has to be raised with the borrower. But if they are applied in HIP then the stop the borrower from trying to become a good borrower again by renewing their books and stopping the fines accumulating. Now the only option is to increase the thresholds to a point where they are useless in Circulation. Either way the borrower will accumulate more fines than they did under the old system.

There should be an option for a library to stop these maximum thresholds from applying to HIP renewals.

Enhancement#: 3581 (02/01/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: HIP 2.1.1A, 7.3.1A

Subject: All HIP Renewals Stopped by Recall and Other Statuses

Proposal: All HIP renewals are stopped by certain statuses such as recall on an item a borrower may have out. Each item should be checked to see if it can be renewed individually. Currently a block on one item stops all renewals and can lead to unnecessary fines for borrowers. (CR# 6642, New CR#9739)

COMMENTS (Per Dynix): Will test!

Enhancement#: 3583 (02/03/2004)

Category: Horizon Information Portal

Subcategory: Other

Software Version/Release: HIP 2.03-CJK

Subject: HIP 2.0.3.01b21—CJK, General Keyword Search can not work, whatever you input in the GW, the iPac always shows there is no result.

Proposal: SHCL have upgraded the iPAC to 2.0.3.01b21, but they find that General Keyword search can not work , whatever you input in the GW, the ipac always show there is no result.
COMMENTS (Per Dynix): **Command Searching not in HIP**

Enhancement#: **3592 (02/03/2004)**
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.02
Subject: Copying Around Changes to a Profile
Proposal: It would be useful to be able to copy around changes to a profile to other profiles, instead of having to enter the same changes individually to each profile.
COMMENTS (Per Dynix): **HIP 4.0 will be able to duplicate profiles, in 8.x you will be able to copy around.**

Enhancement#: **3593 (02/03/2004)**
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.02
Subject: Limiting the display of DAYS LIBRARY IS CLOSED
Proposal: It is not possible to limit the display of closed days on the "Hours" page. At the moment, you get everything that is in the calendar_exception table, which is a very long list. The only alternatives are to link to another page altogether, e.g. if you have a library hours page somewhere on your college website, or to not display the closed days at all. I would like to be able to limit the display of closed days to a set number of days/months into the future.
COMMENTS (Per Dynix): **Planned for HIP 4.0 – with use of channels**

Enhancement#: **3611 (02/05/2004)**
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.03-CJK
Subject: HIP 2.03 CJK-Hope To Add New Title and Over Item Notices in HIP
Proposal: Hope to add new title and overdue item notice in HIP

Enhancement#: **3612 (02/05/2004)**
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.03-CJK
Subject: HIP 2.03 CJK-Need Restriction Search Function in iPac
Proposal: Need restriction search function in iPac
COMMENTS (Per Dynix): **Available with HIP 3.0+**

Enhancement#: **3613 (02/05/2004)**
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1
Subject: Jump To Button?
Proposal: Our site would like to see the "Jump to" (or "Goto") function that was in iPac 1.02 as our patrons and reference staff really enjoy this feature. Can we expect this in a later release of HIP?
COMMENTS (Per Dynix): **Merge with 3938?/HIP 4.0 can jump to a page, but not a specific record.**

Enhancement#: **3618 (02/09/2004)**
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.1.1b24

Subject: See Refs
Proposal: See refs do not work when browse scoping is turned on.
 We need browse scoping turned on and need See refs to function properly at the same time.

Enhancement#: 3619 (02/09/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1.1.a
Subject: Subject or Author List in Keyword Searches
Proposal: When a subject or author keyword search is done in HIP, instead of returning a list of titles, first return a list of subjects fitting the keyword term(s), then be able to select headings and then go to title list. Should work the way keyword searching works in staffPac in Horizon. Also, would be useful to be able to sort the subject list returned in alphabetical order.

Enhancement#: 3622 (02/10/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.1.1A
Subject: Option to Remove Pickup Location
Proposal: Provide an option to not display pickup location on the request screen from the Admin module. Currently this has to be done at the xsl level. Many libraries do not allow borrowers to chose the pickup location, particularly if branches are on the same physical campus.
COMMENTS (Per Dynix): [Changed with HIP 4.0](#)

Enhancement#: 3623 (02/10/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.11A
Subject: Ability to Search Multiple Reserve Locations in a Profile
Proposal: Need the ability to search more than one reserve location in a profile. When students are searching on the web from home they do not care which branch has their reserves, particularly if they are e-resources. Students can do papers that are serviced by multiple libraries on a campus, such as Law and Arts, they should not have to login to another version of HIP to do the search.
COMMENTS (Per Dynix): [Changed with HIP 4.0](#)

Enhancement#: 3624 (02/10/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.1.1A
Subject: Request Button on Non-Requestable Items
Proposal: If an item is not requestable then the "Request item" button should not display for that item. If all items are not requestable then the "Request title" button should not display and in its place should be a customisable message such as "Not requestable"
COMMENTS (Per Dynix): [Duplicate of 3654/HIP 4.0 – I don't think it disappears, but it tells them that it is not requestable after they try to request it](#)

Enhancement#: 3630 (02/11/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1.1
Subject: Limits in Browse Searches
Proposal: We need to be able to apply limits to browse searches as well as keyword searches. For our KidsPac, we created a limit of juvenile collection codes which works in keyword searches, but the majority of our searches will be browses.
COMMENTS (Per Dynix): [Good Idea](#)

Enhancement#: 3632 (02/12/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.1
Subject: Add Text to Request Confirmation Page
Proposal: Please add the following text to the Request Confirmation Page.
 To request a specific issue of a magazine please see the Librarian
 Please place the text above the comment box and below the
 `Your request for this title will be effective until:`
 Please make the font bold or larger than the other font so as to be easily visible.

Enhancement#: 3644 (02/17/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1.1
Subject: Highlighting of Keyword Terms
Proposal: Patron searches by TITLE KEYWORD for specific terms. When they get into the FULL BIB record of a record derived from that search, the KEYWORDS are highlighted EVERYWHERE they are in the bib record, not just from the fields that TITLE KEYWORD indexes from. This is very confusing to the patron!! They then expect that they can search TITLE KEYWORD to retrieve records with their keywords anywhere they are in a record. I understand that Dynix uses the TITLE KEYWORD index from our Dynix ILS, but once it goes to IPac, it does something else. Please rectify this.
COMMENTS (Per Dynix): **Good Idea**

Enhancement#: 3650 (02/18/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1.1
Subject: Subscription Summary
Proposal: Enable capacity to display the notes field in Horizon Summary of Holdings in the HIP Subscription Summary.
COMMENTS (Per Dynix): **Planned for HIP 4.0**

Enhancement#: 3654 (02/19/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1.1a
Subject: Options for Request
Proposal: We should have an option in Admin Tool to turn Request button displays on or off--dependent on item status, Location, and collection. We should be able to easily suppress the button for any item at specified locations/collections regardless of the item's eligibility status. And we should be able to easily turn off Request buttons in My List.
COMMENTS (Per Dynix): **Good Idea/Merge with 3624**

Enhancement#: 3656 (02/20/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1
Subject: Award Winners in Kids iPac
Proposal: When adding books to the award winners they go to the bottom of the list- some of the lists, such as Newbery & Caldecott are very long. These can only be moved by clicking single entries repeatedly to move them to the top. Very tedious & time-consuming. If not moved to the top, the oldest winners appear first. Please devise an easier way to have the newest award winners appear at top of the lists when entered.
COMMENTS (Per Dynix): **Good Idea/Merge with 3655**

Enhancement#: 3658 (02/20/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1
Subject: Display Only Future Days in Days Library is Closed Page
Proposal: Right now HIP displays all closed days entered into the Horizon system. In order to ensure fines are calculated correctly Dynix recommends leaving past closed dates in the system for a number of months.
 We want HIP to only display future dates, not dates the library was closed.
COMMENTS (Per Dynix): **Planned for HIP 4.0 – with channels**

Enhancement#: 3666 (02/24/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1.1/Hz 7.31a
Subject: Comments on Hold Slip
Proposal: We would like to have the ability to print patron comments entered from HIP on Horizon hold slips.
COMMENTS (Per Dynix): **Good Idea**

Enhancement#: 3687 (03/03/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: iPac 2.03.01
Subject: Review Citations
Proposal: This is an enhanced content issue. When viewing a review in enhanced content it is important that there is a citation for the review. Otherwise students need to look up the citation with a separate source. I think not having some kind of citation with the review hurts the credibility of the review. It also makes it nearly useless for students who wish to cite the review for a paper.
COMMENTS (Per Dynix): **Enhancement for Syndetics or B&T**

Enhancement#: 3689 (03/04/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.1.1
Subject: Some Chinese Characters Do Not Display
Proposal: It was a known problem with Horizon 6.0 that there were some Chinese characters that were still not handled by the unicode tables. According to my source: There were two updates to the EACC conversion table this year, on February 6 and July 24. See <http://www.loc.gov/marc/specifications/specchareacc.html>
 Were these updates added to the Horizon tables?
 There is work being done to reconcile missing characters in the EACC to Unicode conversion for Chinese characters. We need to make sure those are reflected in Horizon otherwise we will always have some characters that don't work, and the actual 8.0 db conversion to Unicode will be incorrect.
COMMENTS (Per Dynix): **Good Idea**

Enhancement#: 3694 (03/04/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.1.1
Subject: Email Feature in My List
Proposal: The email feature in MyList would be far more useful if the template contained a place for the sender's email address or name. Our Professional Library receives emailed lists periodically, but there is nothing to identify the sender.
COMMENTS (Per Dynix): **Good Idea**

Enhancement#: 3706 (03/12/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.1.2
Subject: Timeout
Proposal: On of the most frequent complaints we get from users is about the HIP timeout. Users HATE this when they work remotely or on their own computers. Of course we NEED a timeout on our public workstations, but it's unnecessary otherwise. We need a solution that lets us easily apply a timeout on any public workstation but exclude other connections from this requirement. We need more than a "one size fits all" solution.
COMMENTS (Per Dynix): [Available with HIP 3.0](#)

Enhancement#: 3708 (03/13/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.0.3
Subject: Multiple Language Interface Support
Proposal: In HIP , we have to install multiple HIP to support multiple language interface. The customer does not want a dual installation (an English and a Chinese HIP) . The customer want to install HIP once and switch multiple language interface like horizon login option. In on language interface, the interface include ONLY one language. They hope HIP can switch language like horizon , e.g
<http://ipac/ipac.jsp?language=CHS>..... can display simple chinese interface
<http://ipac/ipac.jsp?language=CHT>..... can display traditional chinese interface
<http://ipac/ipac.jsp?language=ENG>..... can display English interface
COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 3621 (02/10/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.1.1a
Subject: Times Renewed in My Account—Items Out
Proposal: We would like to be able to specify which of the three renewal count columns to display under "Times Renewed" in the Items Out section of My Account. Since you can set up circ parameters to block further renewals on ANY of the counters, we ought to be able to specify the one that matters most to the user.
COMMENTS (Per Dynix): [Good Idea/Merge with 3553?](#)

Enhancement#: 3645 (02/17/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.03.01 DYNIX 182
Subject: More Prominent Error Messages
Proposal: In the following scenario, the patrons who have reported this problem have completely missed the error message. Can the error message be made more prominent?
 A patron asked me why we keep separate lists for Books on CD and Books on Tape since the results were always the same. I was able to re-create his problem by doing the following: Steps to Duplicate:
 1. Access <http://207.62.234.54/ipac20/ipac.jsp?profile=>
 2. Type in Harry Potter (get 86 hits).
 3. At the results screen, use the predefined limits books on tape.
 4. Then use the browser back button.
 5. Then at the results screen, use the predefined limit Books on CD
 6. It will retain the data from the Books on Tape limit with an additional message: We were unable to find any titles that matched your limit. Please try a new limit.

COMMENTS (Per Dynix): [Available with HIP 3.0+/Merge with 692](#)

Enhancement#: 3655 (02/20/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release:
Subject: Award Winnders/Kids' iPac
Proposal: When adding books to the award winners they go to the bottom of the list- some of the lists, such as Newbery & Caldecott are very long. These can only be moved by clicking single entries repeatedly to move them to the top. Very tedious & time-consuming. If not moved to the top, the oldest winners appear first. Please devise an easier way to have the newest award winners appear at top of the lists when entered.

COMMENTS (Per Dynix): [Good Idea/Merge with 3656](#)

Enhancement#: 3704 (03/12/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.03 CJK
Subject: HIP 2.03 CJK—Request Button for Noncirculating Items
Proposal: SJTU ask whether iPAC can hide the "request" link in the item list, such as some item was deleted, some item is in the collection which can not be requested. The iPAC always show "request" link after the item. Of course, the system will show "can not be requested" if you want to request the item. So could the iPAC hide the link or become the link `dead` if the item can not be requested? SJTU think that the patron will misunderstand the item status if no hiding the request link. what they really wanted was to remove the `Request item` link from the item display on the Full Bib Display for some items. This is not possible in current version, you must display it for all items or none (requests disabled). Since SJTU enable requests, they will need to leave the links on.

COMMENTS (Per Dynix): [Planned for HIP 8.0 \(Horizon 8.0 & HIP 4\) – I don't think the link disappears or becomes dead yet in 4.0.](#)

Enhancement#: 3719 (03/24/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: 2.1
Subject: Display of See and See Also References
Proposal: The display of see and see also references is misleading in HIP and makes it look like there are hanging bibs. It would be better if the see and see also references were indented as they are in Horizon. It would also be better if an entry that is a non authority form showed a blank number of titles rather than 0, again this makes it look like there are hanging bibs. For example, at the moment it displays as follows
 non authority term 0
 see authority term 1
 (this looks like two seperate bibs) it would be better as
 non authority term
 see authority term 1

COMMENTS (Per Dynix): [Indent available HIP3.0+ Display/Good Idea](#)

Enhancement#: 3726 (04/07/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: HIP 2.1.1.a
Subject: Sorting Options in My List
Proposal: Our staff would like to have sorting options, including by call number, available on My List page. This would help facilitate retrieval of materials when list is printed.

COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 3742 (04/15/2004)
Category: Horizon Information Portal
Subcategory: Patron Empowerment
Software Version/Release: HIP 2.1
Subject: Expired Borrower Cards
Proposal: We would like the option to allow borrowers with expired library cards to be able to view their records in HIP. HIP should inform them that their card is expired, but they should still be able to view their blocks, or items. The ability to renew items for borrowers with expired cards, should also be another option that can be set by the HIP administrator.
COMMENTS (Per Dynix): **Good Idea**

Enhancement#: 3748 (04/20/2004)
Category: Horizon Information Portal
Subcategory: Setup
Software Version/Release: Dynix ILS 191
Subject: Renewal Due From Original Due Date, Not Renewal Date
Proposal: This request for enhancement can apply to all types of systems and should be an option that can be turned on or off as the site wishes.
During a renewal, we would like the new duedate to be calculated from the current duedate of the item, not from the date of renewal. In other words, if an item due on April 25 is renewed on April 20, the new duedate should be calculated based on the original duedate of April 25, not the day it was renewed, which is April 20. This gives a customer the full circulation period before it is extended to another full circulation period.
This suggestion was made by a customer who objects to the date we send pre-overdues (7 days before the duedate for most materials). She says it is too far ahead. If she renews right away, her circ period is shortened by a week. If she waits, she may forget to renew, or the item may be on hold and she has to either incur fines or rush to return the item.
COMMENTS (Per Dynix): **Available with Horizon**

Enhancement#: 3752 (04/21/2004)
Category: Horizon Information Portal
Subcategory: Other
Software Version/Release: Dynix ILS 191
Subject: My Account—Items Out Page
Proposal: We would like to be able to display copy information on the Items Out page in My Account. If a customer has several issues of the same magazine out, and they have different due dates, there is no way of telling the due date for the issues.
COMMENTS (Per Dynix): **Good Idea/Merge with 3768**

Enhancement#: 3768 (05/13/2004)
Category: Horizon Information Portal
Subcategory: Patron Empowerment
Software Version/Release: HIP 2.1.1
Subject: Sort Items Out by Due Date by Default (Instead of Title)
Proposal: I'd like to see Items Out (in My Account) sorted by due date by default instead of title. Patrons go to this page to see what items they have due and when. The current default sort is not what most patrons expect to see. If you could also highlight overdue items in red, that would be excellent, but at least sort by date.
COMMENTS (Per Dynix): **Good Idea/Merge with 3752**

Enhancement#: 3782 (05/24/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: R190 / HIP 2.03
Subject: URL NON-MARC \$y Not Activated

Proposal: T856 \$y MARC BIB displays the \$y text instead of the \$u. This does not work in a NON-MARC url. This is a particular problem in our closed reserve records.

Enhancement#: 3786 (05/24/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 7.2.4
Subject: Item Specific Requests
Proposal: Patrons should have ability to place item specific requests, especially for specific volumes.
COMMENTS (Per Dynix): [Planned for HIP 8.0 \(Horizon 8.0 & HIP 4\)](#)

Enhancement#: 3787 (05/24/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 2.03
Subject: Online Renewals
Proposal: Web renewal should be enabled or removed from all screens, including HELP screen. (HSPLS Management would like this function to work in a more clear manner, esp. re item selection, before enabling this feature.)
COMMENTS (Per Dynix): [Available with HIP 3.0+](#)

Enhancement#: 3798 (06/09/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Going to 3.0
Subject: Enriched Content in French
Proposal: We would like to see enriched content available in languages other than English (specifically French). We are a large bilingual library, and this would GREATLY enhance our interest in the product.
COMMENTS (Per Dynix): [Enhancement for Syndetics and B&T/Merge with 3877](#)

Enhancement#: 3804 (06/17/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 2.1.1
Subject: Bib Browsing
Proposal: You can only advance one screen or max ten screens at a time when browsing the bib list in HIP. It would be most convenient if there are TOP and END buttons to go to the top/end of the list directly.
COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 3808 (06/21/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 2.3.1a
Subject: HIP treats NOT as a boolean search term by default
Proposal: According to Log # 1481863, in a keyword search the NOT or the OR term will be interpreted as boolean terms. So, in the case of the example Bud not Buddy this will find all titles with Bud but not with the term Buddy in it. Enter the title surrounded by double quotes in order to locate it.
This is a bad idea because there are lots of titles with the words `or` and `not` in them. I think the default behaviour would be to omit them from the actual search, unless some escape code such as a + were prepended to it.
Most people don't use boolean operators, and to fit a `google` model, all booleans should be ignored, unless escaped

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3809 (06/24/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0

Subject: Reset Button

Proposal: On the Power search form, we need a clear or reset button so the user can clear any selected limits--predefined or user defined. Right now, they have to know how to use the Ctrl button to do so. Clear or reset functions are common features on many multi-select Web pages and we need one here.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3813 (06/30/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon 7.3.1

Subject: Printer Friendly My Account Items Out

Proposal: A number of customers have told us that they would love the ability to print all of their items out from HIP without consuming sheets and sheets of paper in the process. Couldn't there be some way in which they could click on a button to produce the list in a format that is more printer friendly than the HIP display?

COMMENTS (Per Dynix): **Planned for HIP 4.0/Merge with 3881**

Enhancement#: **3830 (07/07/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Dynix 191, HIP 2.1

Subject: HIP Back Button—Disallow Going Back to Account Info, Allow Going Back for Searching

Proposal: The browser BACK button in HIP worked initially, but was broken in an effort to solve the problem of users going back to previous screens to view account information. Now customers who browse a bestseller list cannot get back to their place on the list after viewing a full bib. If they do go back, they are sometimes thrown to the top of the list, even if they are 8 pages in. They may get a Page Has Expired error and no obvious way to go to where they had been. This occurs with other searching, as well. If a customer browses through a list like title alpha = dogs, then looks at details for a title, there's a Page Has Expired error when trying to go back to the list. Is there some solution that will preserve the security of patron accounts yet still permit users to go back step by step after viewing a full bib? Can BACK during a search be permitted while disallowing BACK to account info?

COMMENTS (Per Dynix): **Will test!**

Enhancement#: **3831 (07/08/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Dynix 191 HIP 2.1.1

Subject: Request Holds Via Booklist

Proposal: A customer came up with a great idea of saving titles to My Book List and then having a button or feature there that would allow them to place any or all of the titles on reserve/hold. This would be a great way to keep track of hold titles and a simple way to reserve them (since you are already logged in).

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3846 (07/15/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Dynix 191 HIP 2.1.1
Subject: Ability to Cancel Request Ready for Pickup
Proposal: We would like our customers to be able to cancel/delete requests that are ready for pickup, if they no longer need the title. Requested items not yet available may be cancelled by customers, but ones that have already been trapped at their pickup location cannot be. Only a staff person working in the circulation module may delete this type of hold. We charge for expired holds, so the ability for patrons to manage this aspect of their own accounts would have several advantages:
 1. They wouldn't need to call the library, which must be done during certain hours and is an extra step in addition to accessing HIP.
 2. Staff do not need to be involved.
 3. Customers who can't reach someone before the hold expires won't have unnecessary charges on their accounts.
COMMENTS (Per Dynix): **Planned for HIP 4.0**

Enhancement#: **3861 (07/26/2004)**
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.0
Subject: Customization and Library Access
Proposal: We have 42 public libraries and 25 schools. HIP currently doesn't allow our libraries to access the administrative portion of HIP to customize their individual catalogs without giving them access to all other library catalogs as well. We would like some filtering mechanism in place so that a library would see only their library portal setup and not everyone else's.
COMMENTS (Per Dynix): **Planned for HIP 4.0**

Enhancement#: **3862 (07/28/2004)**
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.0
Subject: My List
Proposal: Users would like an option to select what data is important to them when they save to My List. This would probably require introduction of a User Profile feature which would allow a variety of individual choices in addition to this one.
COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3863 (07/28/2004)**
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.0
Subject: Use of Screen Real Estate
Proposal: We don't believe there is an optimal use of screen real estate in almost all of the HIP pages. This is particularly noticeable in My List--one citation takes up almost the entire screen and scrolling is endless if the list is long. We are aware that legibility MUST be maintained, but the goal should be to have as much key data as possible in one glance. The Search Results display is another example where there is excessive spacing horizontally as well as vertically so that legibility is actually compromised. We believe an overhaul of the screen layouts is in order.
COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3864 (07/28/2004)**
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.0
Subject: Email Options
Proposal: Users would like to be able to add a message to emailed records & lists from HIP.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3869 (08/03/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0

Subject: More flexibility in borrower fields available for Self-Registration

Proposal: Birthdate is a field we use to distinguish between multiple patrons with the same name.

In HIP System Admin, borrower self-registration, birthdate is not currently a field which we can select to add to the form. All fields in the borrower record should be available to add to the self-registration form.

COMMENTS (Per Dynix): **Good Idea – will test in 4.0**

Enhancement#: **3877 (08/05/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Hz 7.3X

Subject: Enhanced Content in French

Proposal: As a bilingual library, we'd really like to see enhanced content in languages other than English (especially French), via Syndetics or any other vendor.

COMMENTS (Per Dynix): **Merge with 3798**

Enhancement#: **3881 (08/06/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0

Subject: Printer friendly version of Items checked out

Proposal: Our customers would like a way to format their list of items Checked Out from HIP into a simple printed list rather than the screen format.

COMMENTS (Per Dynix): **Planned for HIP 4.0/Merge with 3813**

Enhancement#: **3882 (08/08/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Hz 7.2 CJK

Subject: HIP display subject (\$606) incorrectly

Proposal: The library finds the HIP display in the subject field different from the staffpac's.

The staffpac displays the tag 606 correctly for bib#361898.

But the HIP displays the PINYIN in the bib detail and marc display.

Please reference the VL#1494960.

The staffpac displays the tag 606 correctly for bib#361898.like:

606 \$a\$f

But the HIP display the PINYIN in the bib detail and marc display. Like

606 \$a\$f

606 \$ying yue\$f

Enhancement#: **3883 (08/09/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Hz 7.3.2 & HIP 3

Subject: Color Options for Web Library Catalog (HIP 3)

Proposal: STRONGLY recommend that libraries be able to chose the colors they want for their library Web catalog.

Just went live with HIP 3 from iPAC 1 (3 years with iPAC 1 and no complaints) and got quite a shock with the awful default colors in HIP 3, which cannot be changed. Why must puke green be everywhere?

Our university colors are red and white and when clicking on the button to add to My List, it turns green, and looks a lot like Christmas on this Web page. iPAC 1 looked fabulous. HIP 3 looks bad and our Webmaster can't do a thing about it.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3884 (08/09/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Hz 7.3.2 & HIP 3

Subject: Placing Holds on HIP 3

Proposal: When patrons place a hold on items with HIP 3, STRONGLY recommend that either:

(A) a message pops up informing them that when placing a hold, they are logging into their PERSONAL ACCOUNT and must LOG OUT when finished; or

(B) patrons must use ID & PIN for each hold placed, as it worked with iPAC 1.

Big concern with confidentiality as it is currently functions, especially on the public machine. Staff who has seen this thinks it's a bug and will be problematic (just went live with HIP 3 from iPAC 1).

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3895 (08/17/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.04 / Horizon 7.32

Subject: HIP Forms Should Respect Triggers

Proposal: When a borrower self-registers, their name is filed in Horizon without the update trigger impacting the formatting of the name.

No name reconstruct is built.

The result is that the name misfiles in the borrower alphabetical browse list, with the comma being considered a valid character.

Our library wishes to check the borrower alphabetical list before updating a borrower's self-registration to ensure that this person did not already have a library card.

For some of the more common last names, the version filed by self-registration could be many screens away from the version filed in Horizon, making the duplicates very difficult to spot.

On a similar note, it seems that some borrowers have been deleting their email addresses through the HIP form. This leaves a space in the email address in the borrower record which then causes problems with email notices. It is not possible for staff to file a space in the email field and file the record without getting an error message. The same should be true when borrowers do the update.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3899 (08/19/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.0.4

Subject: Editing Sub-Tabs: Increase Character Limit of URLs

Proposal: When editing sub-tabs, increase the character limit for URLs from 30 to a much larger number like 100. Currently, if you create a new sub-tab, the system allows you to enter up to 255 characters in the data field. If you are editing an existing sub-tab though, the URL is limited to 30 characters. In order to use a URL that is longer than 30 characters, the sub-tab has to be deleted and a new one created.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3900 (08/23/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0

Subject: Self-Registration - Option to display Full Barcode

Proposal: We would like the option to display the FULL barcode, rather than a truncated version, when a patron self-registers via HIP. The truncated version will not work in RPA, and I assume it would create problems for other authentication programs.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3910 (08/25/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 2.1.1

Subject: My List Should be Incorporated in My Account

Proposal: User populates My List and intuitively logs into account to view list.

User is unable to find My List on sub-tab and contacts library for assistance. Staff points to hyperlinked text and corresponding icon in the upper right-hand corner of the page above user's name.

User recommends incorporating My List into My Account as a result.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3913 (08/27/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Dynix

Subject: Events Calendar

Proposal: HIP should have an events calendar as did WebPac.

COMMENTS (Per Dynix): **Community Resource Enhancement**

Enhancement#: **3918 (08/30/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.0

Subject: EndNote Capability

Proposal: To have EndNote added to the list of possible ways to email search

results to yourself in HIP

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3928 (09/06/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0.4

Subject: Borrower Name on Request Confirmation Screen

Proposal: We would like to display the borrower name on the request confirmation screen in HIP. That way our students could be sure that they're logged in to their own account when placing a request. Sometimes the previous user forgets to log out and the request mistakenly gets placed on that person's account.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **3932 (09/10/2004)**

Category: Horizon Information Portal

Software Version/Release: HIP 2.1.2b12

Subject: Horizon Information Portal

Proposal: The hold request failed error message is very generic and both patrons and staff seem to assume it is a software failure on HIP rather than a problem with the patron's account or with the item being unavailable for hold. Is it possible to have more specific hold error messages for different types of problems? E.g. "There is a problem with your account, please see library staff"; "Cannot place hold on this item." "Item is available today, please check the shelf." "This title is already on hold for you."

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: 3934 (09/10/2004)

Category: Horizon Information Portal

Software Version/Release: HIP 2.1

Subject: Bib level request vs. item level request

Proposal: HIP only allows bib level requests or item level requests. However, there needs to be an enhancement added in the future that is a mix of both bib and item level requests.

Bib level requests are important to many libraries because patrons that place a request via HIP want the first available copy of the item - usually not a specific copy of the item especially when there are multiple items available.

Item level requests are important to many libraries because many bibs have multiple holdings with a series of items, such as "Pride and Prejudice" which has six volumes. Our catalogers don't want to create six different bibs, but patrons want the ability to place "Volume 1" on hold or "Volume 6" on hold, without having to give staff a call at the branch.

So, there needs to be a way for patrons to place bib level requests, but also item level requests in the event that they truly want one specific copy of the item.

COMMENTS (Per Dynix): **Planned for HIP 8.0 (Horizon 8.0 & HIP 4)**

Enhancement#: 3935 (09/13/2004)

Category: Horizon Information Portal

Software Version/Release: HIP 2.03.01

Subject: RSS Feed

Proposal: A patron requested the following enhancement:

Is there any possibility that I could pick up an RSS feed of my checked out books?

COMMENTS (Per Dynix): **Good Idea – This could be created by the library and shown in HIP 4.0 as a channel.**

Enhancement#: 3938 (09/14/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0/Dynix 191.11

Subject: Numerical jump to links

Proposal: Can the numerical jump-to links at the bottom of the screens in HIP also be added to the top? This makes for faster moving around in HIP and you don't have to scroll down to jump to a page other than the Next page. Most web sites provide this at the top as well as at the bottom for customer ease.

COMMENTS (Per Dynix): **Good Idea/Merge with 3613?**

Enhancement#: 3944 (09/16/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.04

Subject: See also references

Proposal: In our Catalog, do a Subject browse search for "Architecture" and note the number of see also references--these are a mixture of 5xx fields in the authority record for "Architecture" as well as other subject headings in authority records coded with "Architecture" as the broader term (550 control g). That's as it should be. But the see also references are in no discernible order. Dynix Support reports that Dynix catalogers say: either the cross references appear in no order or by authority record number. We checked the latter--that is not the case. We would think an alphabetical order would be far more appropriate than the random order in which they now seem to appear.

COMMENTS (Per Dynix): **Good Idea/Will test!**

Enhancement#: 3947 (09/20/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject: Questions and Answers

Proposal: We have patrons who really like the questions and answers feature. They got accustomed to using it and are missing it (and asking for it) in HIP. I understand that you recently said that ``answers`` could be made available in HIP, but not the ``questions`` feature.

I am suggesting that ``Questions and Answers`` be made available in HIP. Patrons use and like this feature and want to know why it isn't available.

COMMENTS (Per Dynix): [This is available with Com Res and HIP 3.0+](#)

Enhancement#: 3960 (09/23/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.0

Subject: Add Spell Check to Search Terms

Proposal: One of the more common search engine features lacking in HIP is spell check feature. Most search engines will recognize misspelled words and offer a ``Do you mean...?`` auto-response with the correct spelling.

COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 3970 (09/28/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0

Subject: Viewed record--change link color

Proposal: When we select a record from the initial search results page and then go back to the initial page, the link for the record viewed does not change color. It will change color after we have been to the 2nd or 3rd page of results and then go back to the first page.

Can you please the links for records change color whenever they are viewed?

COMMENTS (Per Dynix): [Good Idea /Will test!](#)

Enhancement#: 3971 (09/28/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0

Subject: Returning to previous search pages

Proposal: When returning to a list of results, HIP always take you back to the top of the page. When going through a lengthy list of results, this inefficient and time-consuming. Is it possible to return to the place you were on the page?

COMMENTS (Per Dynix): [Good Idea/Merge with 734?](#)

Enhancement#: 3973 (09/29/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon

Subject: Enable Z39.50 server to not display holdings at a location

Proposal: Z30.50 server displays all holdings for a search regardless of if it is at a primary or secondary location. HIP allows us to mask display of holdings at a secondary location, but Z server does not.

We have a non-public location that can't be seen from the HIP catalog on our website, but if users go through other catalogs that search us via Z39.50, they can see those holdings. We would like the ability to chose to mask a location with Z39.50 as well as in HIP.

COMMENTS (Per Dynix): [Good Idea](#)

Enhancement#: 3980 (10/04/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.0

Subject: Z39.50
Proposal: I would like to be able to provide z39.50 access to my database but only through login/password protection.
COMMENTS (Per Dynix): **Good Idea**

Enhancement#: 3982 (10/07/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Hip 2.1
Subject: Access Keys/Accessibility
Proposal: We try to intergrate our HIP into our website and have access keys on the html pages, but not ipac. It would be great if we were able to define access keys in hip, even better would be if we could define full urls so that we could refer to pages outwith hip, and thus intergrating our webpages with hip more closely.

Enhancement#: 3984 (10/07/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.04
Subject: Summary Holdings on Summary Results Screen
Proposal: We would like to see summary holding information from the copy record on the summary results screen where appropriate. Now, it always shows item information, which isn't useful for journal holdings.
COMMENTS (Per Dynix): **Planned for HIP 4.0**

Enhancement#: 3985 (10/07/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.04
Subject: Combining Searches in Search History
Proposal: We would like to add functionality to the Search History function that would allow us to combine searches in search history using Boolean operators.

Enhancement#: 4003 (10/13/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: E-Commerce: Pay Fines Through HIP
Proposal: Build e-commerce functionality into HIP. The patron wants to be able to pay fines and fees online and the library wants to facilitate this. We could set up a whole separate functionality to do this, but it really should be something the modern library software system should do.
COMMENTS (Per Dynix): **Planned for HIP 8.0 (Horizon 8.0 & HIP 4)**

Enhancement#: 4017 (10/20/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.04
Subject: Allowing Borrowers to Place Multiple Hold Requests on the Same Bibliographic Record
Proposal: Horizon should provide a parameter option that would determine if borrowers would be allowed to have multiple hold requests on the same bibliographic record and if so, how many. Currently the system prevents borrowers from placing multiple hold requests on the same bibliographic record and displays the generic message `Your request is not allowed`. However, in certain circumstances where a person might be trying to get their hands on more than one copy of a title this can be problematic. In conjunction with this new parameter the system should warn but not stop the user when they try to place a duplicate request.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **4018 (10/20/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.04

Subject: Selection of Pickup Locations

Proposal: In HIP, the hold request function should be modified to force users to select a `Pickup Location` rather than having it automatically default to the location associated with the HIP profile currently in use. Often this causes confusion because users overlook the `Pickup Location` option and find that their item is shipped to an inconvenient location when it becomes available. We realize that in HIP 4.0 users will have the ability to set a default `Pickup Location` through the My Account function. However, when a default `Pickup Location` has not been associated with the user the system should require a positive selection of the `Pickup Location` each time a hold request is placed.

COMMENTS (Per Dynix): **With switch so library may choose – In HIP 4.0 you can choose a default pickup location in the Preferences section/Merge with 4029**

Enhancement#: **4019 (10/20/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.04

Subject: Add Series Search to the Extended Search Area

Proposal: In HIP, we would like the ability to add a `Series Search` to the Extended Search area on the left side of the display.

COMMENTS (Per Dynix): **Good Idea/Will test!**

Enhancement#: **4020 (10/20/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.04

Subject: Change Pickup Location on Outstanding Hold Requests

Proposal: In HIP, we would like the ability to allow patrons to change their pick-up location on outstanding hold requests through the My Account function.

COMMENTS (Per Dynix): **Good Idea/Will test!**

Enhancement#: **4022 (10/21/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0

Subject: Ability to Limit to Items Checked-in

Proposal: We would like to have the ability to limit to items checked in. Now that borrowers see that we have that ability in Stafpac, they are asking for it on HIP.

COMMENTS (Per Dynix): **Available with HIP 3.0+**

Enhancement#: **4023 (10/21/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.04

Subject: Store More Searches in Search History

Proposal: We would like to be able to store more than 25 searches in the search history during a session.

COMMENTS (Per Dynix): **Good Idea**

Enhancement#: **4025 (10/22/2004)**

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.0
Subject: Serials Display Default to Copy Status Not Holdings
Proposal: Prior to R3.0 the serials full display defaulted to the copy information. Since R3.0 the default is the holdings information. In an academic library we find our clients want the copy information so we want the old default back.
COMMENTS (Per Dynix): [Planned for HIP 4.0](#)

Enhancement#: 4029 (10/26/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.0
Subject: Default Hold Pickup Location
Proposal: We would like to either be able to use the patron's preferred agency as the default hold pickup location, or, preferably allow the user to select their own default pickup location.
COMMENTS (Per Dynix): [HIP 4.0 in Preferences/Merge with 4018](#)

Enhancement#: 4035 (10/31/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 2.1
Subject: Plural/Singular Versions Search Functionality
Proposal: Presently, when you search for a word in our IPAC - only that form of the word is searched for. The search results miss the plural if you put in the singular. This means that in order to do a comprehensive search for a concept, you have to search on both forms of the word. It would be nice if IPAC could search for both forms of the word by just putting in one form. Our users (attorneys) are used to this functionality in the databases that they regularly use (Lexis, Westlaw, etc) and they forget it is not a functionality in our catalog which leads to dissatisfaction.

Enhancement#: 4038 (11/01/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.0
Subject: Templates—Text Only
Proposal: We have created a tab in our version of HIP which has subtabs that are links to various Internet resources. All subtabs are links to external resources. We have found that there does not seem to be a template that allows us to add a textual message telling the patrons to click on one of the subtabs. Surprisingly we have had numerous complaints from patrons who do not see to recognize that they need to click on a subtab. Can a simple text template be made available?

Enhancement#: 4043 (10/10/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: Toolbar is right justified and falls off screen with some settings
Proposal: Code behind the toolbar which has the Login/Mylist/Help buttons shows that this toolbar is right justified which means that on most screens it is way over to the right but worse on some screens it disappears altogether. We have over 1000 customers all with their own PC's accessing HIP so we cannot just adjust the settings easily. If it were centre justified it would be much better as there is loads of wasted space in that part of the screen anyway.

Enhancement#: 4046 (10/11/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.04
Subject: Display Reactivation Date for Suspended Requests

Proposal: Patrons may suspend requests in HIP 3.04 but the reactivation date does not display. Provide display for reactivation date for suspended requests.

Enhancement#: 4050 (10/16/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.04

Subject: My Account and My List in HIP 3.04

Proposal: We are a consortium of about 65 libraries (40 public and 25 schools), and some of our libraries wish not to have the My Account feature available however they wish to have My List.

We would like My Account and My List seperated out so that some libraries can take out the My Account button but still have access to My List.

Enhancement#: 4051 (10/16/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.04

Subject: Limits

Proposal: We have limited our profiles to specific locations. We are a consortium, and I have limited each profile information to just their specific location; however when searching for an item in their catalog and choosing a limit, that new limit cancels out our existing limit of location. We wish to have it so that the limit option on the search result pages, drills down within the specific catalog and does not cancel that limit out.

Enhancement#: 4052 (10/16/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.05

Subject: Redirect Search on Call Number

Proposal: We want users to be able to redirect on a call number. We can do that NOW by adding the call number from the item record to the full record display, but we have three call number indexes. We need the ability for the system to determine the call_type in order to select the correct index to search.

Enhancement#: 4055 (11/22/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Migration in process

Subject: URL Statistics

Proposal: We would like the ability to collect statistics for each patron click on URL in a bib record, distinct from regular item checkouts. This would allow us to determine the value of cataloging Web sites and adding (and keeping up-to-date) URLs in our cataloging records. Currently in classic Dynix, we have assigned each URL a negative barcode, a collection and ltype of Internet Resource, and a Status of Online; however we cannot collect usage statistics. We would like this ability when we move to Horizon

Enhancement#: 4058 (11/25/2004)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.0

Subject: My Account Overdue

Proposal: Staff have asked if it would be possible in HIP (My Account) to indicate overdue items and show amounts owing.

Enhancement#: 4064 (12/03/2004)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: 7.3.3
Subject: Inventory/Collection Verification
Proposal: When doing inventory and you upload a file. If for some reason you put in the wrong collection code it processes the file, and the exceptions list is horrible. With Dynix it would somehow look at the first ? 20 and if the collection code entered didn't match those first 20 it would ask if you wanted to continue or change collections.

Enhancement#: 4072 (12/09/2004)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.04
Subject: History Function Works Stupidly
Proposal: I was told by your techy that this is the way that history works.

This is what happens:

I perform a search on ``mobile homes``

Then I perform a search on ``service stations``

Then I decide to look at ``mobile homes`` again so I click on history and choose ``mobile homes``. A ``search results`` list appears on the screen. I click on a title to display the full bibliographic record.

When I click on ``return to results`` to return to the ``search results`` display, I get the ``service stations`` search results screen not the results for ``mobile homes``

There is no way to navigate between ``search results`` and bibliographic record when the history function is used.

This is a simplistic search but if one is performing a complicated search it becomes very important to be able to navigate searches when selected from history.

Enhancement#: 4075 (12/09/2004)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.05
Subject: Allow One-Level Authentication for Initial Borrower Login
Proposal: HIP should allow an initial borrower login to require only one-level of ID (e.g., barcode, no PIN), then prompt the borrower to enter a PIN, reenter the PIN for verification, and then allow the borrower access to My Account, entering the PIN into the borrower record in Horizon (or if a PIN is in existence, giving the site the option to say ``always replace PIN`` or ``always block if PIN already present``).

Enhancement#: 4076 (12/09/2004)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.05
Subject: Allow Borrowers to Update More Than Just Email Address
Proposal: We would like borrowers to be able to update ALL contact information, including the notice delivery preference. They can currently update only their email address and if they can't see the preference selected, it doesn't do much good.

Enhancement#: 4079 (12/10/2004)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.05
Subject: In My Account, Need Item Information for Blocks
Proposal: Users viewing blocks in My Account should be able to see full item information.

Enhancement#: 4096 (12/13/2004)

Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: Item Information Sidebar
Proposal: There should be the ability to add genres and local subject headings to the item information sidebar in HIP. We display our regular subjects on the left item information sidebar and can't add the genres and/or our local subject headings to this same area.

Enhancement#: 4123 (12/23/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.0
Subject: Place Multiple Hold Requests From a List
Proposal: Borrowers should be able to save items to My List and then place requests for multiple items simultaneously.

Enhancement#: 4126 (12/29/2004)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.0
Subject: Limit by Location Should Not Return Bibs With No Copies at That Location
Proposal: Searches limited by a location should not return bibs for which there are actually no publicly viewable copies at that location.
 At a given location there are copies of titles with a status that is not publicly viewable in HIP, such as Lost or Claims Returned. If we perform a search limited to that location, the results include bibs for these titles, even though there are actually no available copies at that location. These results look like the search has gone wrong, and are very confusing for borrowers.

Enhancement#: 4127 (01/03/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 2.1
Subject: Display Message After Pin# Is Successfully Changed
Proposal: After changing the pin#, we would like to see a message to tell patron that the change is successfully placed.
 Currently, there is no feedback after a patron changes the pin# successfully. Having this feature will ensure the patrons that the pin# has been changed successfully.

Enhancement#: 4129 (01/04/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.0
Subject: Materials Purchase Request Form Integrated Into HIP
Proposal: The option for a Materials Purchase Request Form to appear on both browse and keyword search results screens. Also the option for a Materials Purchase Request Form to pop up automatically when there are no matches (ISBN search, for example). When a title cannot be located in the catalog, there would either be a link on the search results screen or the form would pop up automatically. After being filled out, it would be sent to selectors as a request to purchase the title/format for the library's collection.
 This capability should include:
 * Separate options for browse/keyword and ``no match`` scenarios.
 * An initial information page (editable by the library) telling the user what the process will be, how much time might elapse before there's an answer, etc.
 * The ability to prompt the user to take further steps before submitting a request for purchase (searching a different way, interlibrary loan).

- * A link to Amazon or BIP so complete bibliographic information can be entered into the form.
- * Required personal information fields like library barcode, email or mailing address.
- * A button that can be configured to go to a particular selector based on format of the material being requested.
- * A pop-up window with an editable exit message.

Enhancement#: 4137 (01/11/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon 7.3.2/HIP 3.04

Subject: Borrowers Would Like to See Their Suspended Until Date in HIP

Proposal: We have been told by support that their is no way to make the suspended until date show in HIP -

Long story short, HIP does not display the ``suspend until`` date for items a patron has put on suspend status. Patrons` holds pages do show items that are on ``suspend`` (versus ``active``) hold status, but the date through which ``suspend`` is in effect can't be seen.

We can easily see the ``suspend until`` dates using Horizon to access patrons` records - but patrons can't find that information themselves at home or at the public catalog stations. This is pretty tough for those intrepid patrons who try to maintain their own hold lists - is there any way that date could be made visible to them?

Enhancement#: 4138 (01/13/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.04

Subject: Suspended Request Status Display

Proposal: When a request is suspended in HIP & reactivation date is passed, the `Suspended` Status label in HIP does not change to `Active` although the request is active & will fill a hold in Hz. The reactivation date remains in the Request table record. Hz checks against it when looking to fill the hold & allows the hold to be filled if the date has passed but as long as the date is there, HIP displays a Suspended label. Request must be reactivated in HIP or date removed in Hz for label to change to Active. The label should change to Active when the reactivation date is reached.

Enhancement#: 4148 (01/19/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 2.1

Subject: Copy Holding Display

Proposal: We need copy holding information on the full bib display of journal/serial titles on HIP. Currently, HIP 2.1 can only pull single note column from the holding_summary table of a journal title. In our Horizon system, each journal title holds several volume ranges of issues, and each range has a note containing location information. HIP cannot combined all of the notes and display on the full bib. Therefore, what we do now to workaround the issue is creating a Copy Holdings field for journal titles on HIP pointing to MARC 999 tag, on which we paste all of the lines (including volume ranges and locations) on the Summary of Holdings of journal titles. This copy and paste is constantly going in order to update users with current holdings. Tremendous labor at our side has been invested in this copy and paste task. Hope to see our proposed enhancement implemented soon.

Enhancement#: 4149 (01/20/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.05

Subject: Self Registration new field - Birthdate

Proposal: Add a new field under self registration name Birthdate

Enhancement#: 4153 (01/21/2005)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.04
Subject: My Account
Proposal: In the display of items which are checked out, we should be able to choose the columns which display. For example, in our Library the ``Times Renewed`` is not helpful and we would like to substitute ``Number of OPAC Renewals`` because we have a limit on the number of times borrowers can renew online. As long as the information is available from the Item Detail Status, we should be able to display it or not, according to our individual needs.

Enhancement#: 4154 (01/21/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.04
Subject: My Account
Proposal: In the display of Fines/Blocks in My Account, we should be able to choose what columns display. Currently the display has a ``Date`` column which is actually the block date. We would like to change this to be the ``Due Date`` of the item. We should be able to choose the fields to display which are appropriate to our library's procedures and policies.

Enhancement#: 4157 (01/24/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 2.1
Subject: adding award winners
Proposal: When we added a bunch of Award Winners to the various categories, in order for the sort to happen by most recent to most dated year of winning. Right now, we have to reorder the titles and for some of the lists, it can take quite a long time moving the title from the bottom of the list to the top.

Enhancement#: 4162 (01/27/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.0
Subject: Borrower Visibility
Proposal: Our present circulation systems allow for our library users to see who within the firm has borrowed a particular item. We would like to be able to use this same functionality in HIP, whereby item records would display location, collection code, status and borrower name (where applicable). As our borrower records will only contain internal information already available within the firm there are no data protection issues.

Enhancement#: 4165 (01/28/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.05
Subject: E-mailing My List
Proposal: After retrieving a list of titles, users may choose to add some to My List. When the users decide to e-mail the list, it is not intuitive that they should select My List at the top of the screen and then e-mail themselves from the My List screen. Instead, they tend to go to the bottom of the screen and type their e-mail addresses in the E-mail block found there. The resulting e-mail contains all the items displayed on the screen and not the ones selected by the users for My List. Our users have become quite frustrated over this and give up on My List. This needs to be clearer for users. Recommend that there be options at the bottom of the screen to ``Go to My List``, ``E-mail My List`` and ``E-mail All Titles Displayed``.

Enhancement#: 4166 (01/31/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Dynix 191 HIP 3.0
Subject: Browse Summary Display Default Sort
Proposal: A keyword search summary display automatically sorts by the `Summary Display Information Default Sort` setting in the HIP profile administration BUT a browse search leading to a summary display does not sort automatically. We have to click the `GO` button to get the sort done. This is very confusing and annoying for users.

Enhancement#: 4167 (02/01/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.04
Subject: My List Call Number Location Specific
Proposal: The call number on HIP My List should display the call number of the item owned by the profile's location regardless of status. Preferably, the call number display should be the first available copy for that location, whether the availability is determined by status or by circ privilege. My List should be able to include the location, collection, call number, and status of the item.

Enhancement#: 4168 (02/02/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 2.02
Subject: Disallow Request
Proposal: We would like for the system to not allow a request to be placed by the borrower that currently has the item checked out.

Enhancement#: 4178 (02/14/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.3.2 & HIP 3.04
Subject: Default Format for Emailing My List
Proposal: The default format for emailing My List is HTML. We would like to have the option to change this through HIP Admin.

Enhancement#: 4182 (02/15/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06A
Subject: Item-Level Add to My List When PE (Patron Empowerment) Disabled
Proposal: The Add to My List link at the item level should NOT be controlled by the My Account/patron empowerment preference variable. We have enabled My Account for two profiles (one for each library), which use the same set of preference variables, by setting the Disable all patron empowerment... variable to false. We have disabled My Account for one profile (pseudo-generic), which uses a separate set of preference variables, by setting the Disable all patron empowerment... variable to true. In the library-specific profiles, where My Account/patron empowerment is enabled, we see a Add to My List link at the item level (good). In the generic profile, where My Account/patron empowerment is disabled, we DO NOT see the Add to My List link at the item level (bad). Again, the Add to My List link at the item level should NOT be controlled by the My Account/patron empowerment preference variable. This is a design flaw. We tried to submit this as a bug; Dynix suggested that we submit an enhancement request.

Enhancement#: 4185 (02/18/2005)
Category: Horizon Information Portal

Subcategory:**Software Version/Release:** Dynix 191, HIP 2.1.2b12**Subject:** My Account Should Accept Multiple Email Addresses**Proposal:** On the ``Profile`` subtab of the ``My Account`` tab, patrons can update their email information. Unfortunately, users cannot enter more than one email address at this prompt. Our patrons would like this field to accept multiple email addresses, so that they can quickly edit their information to include current home and work email accounts.

In classic Dynix, staff can enter multiple email addresses in a patron record. Since email changes in HIP are copied to the patron record, the email information field in HIP should accept multiple addresses just like classic Dynix. This option should be a toggle, like the variable file option that allows/prevents patron updates to email addresses through HIP, to accommodate libraries who do not want multiple email addresses entered by patrons.

Enhancement#: 4190 (03/01/2005)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** 3.06**Subject:** Printer-friendly bibliographies for My List**Proposal:** We would like to be able to display and print My List in bibliography formats (MLA, etc.) without the intermediate step of emailing them. We hope it will be easy to reuse the email-a-bibliography code to display the same HTML on-screen.**Enhancement#:** 4195 (03/03/2005)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** 3.04**Subject:** Holds**Proposal:** In HIP 3.04 there's a setting to make holds operate at either the bib-level or the item level. This is an either/or setting which operates on all of HIP. What we'd like is to make this location-specific, ie that one location could allow item-level holds and another might not. Advanced booking depends on item-level holds being enabled, but as we don't want to allow item-level holds at other locations we can't implement it.**Enhancement#:** 4198 (03/08/2005)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** 3.06a**Subject:** Force the Tabs in Tabsets to Move Fully to the Right of the Page**Proposal:** We would like to get the tabs to ``build`` from right to left or in a ``right justified`` way.**Enhancement#:** 4203 (03/09/2005)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** horizon 7.3.2**Subject:** Control of Copy/Item Requests**Proposal:** We would like to be able to suppress the option to make a copy or item level request for material where we don't think it makes sense (e.g. a hot best seller with multiple copies that are all the same), while still providing it for material where a bib level request would be foolish (e.g. travel books, periodicals, sets of multiple VCs/DVDs, etc.) Whether copy/item level requests can be made could be tied to collection or to itype, or even to items under serial control (though this last would likely leave some gaps).**Enhancement#:** 4210 (03/14/2005)**Category:** Horizon Information Portal

Subcategory:**Software Version/Release:** Hip 3.04**Subject:** Relevance Based Sort Option**Proposal:** We have adjacency and proximity based search options, but no relevance based sort option as you tend to see in search engines. Would it be possible to have a sort option that ranked exact matches (i.e. nothing else in field), highest and close proximity second and so on.**Enhancement#:** 4211 (03/14/2005)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:****Subject:** Restore Direct Toggle Between Languages**Proposal:** Request to restore direct toggle between languages - same page in one language to same page in another language. Feature not available since iPac 1.0**Enhancement#:** 4212 (03/15/2005)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** 7.3**Subject:** Requests on Available Items Where Patron Location Equals the Item Location**Proposal:** Horizon should provide a parameter option that would allow individual locations in a consortium to prohibit their patrons from putting holds on their location's items that are "in-available for use."

Having this as a system-wide feature doesn't work for consortiums as each location has different needs, e.g., the bookmobile patrons need to put holds on bookmobile items "in-available for use" so the bookmobile librarian knows what to bring patrons on her next trip. A public library may not want their patrons to put holds on their items that are "in-available for use" because patrons can come in the library and retrieve these items themselves on their next visit.

Enhancement#: 4214 (03/17/2005)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** 3.04**Subject:** Dynix.com Logo**Proposal:** We shouldn't have to request customized services and pay to have the Dynix.com logo removed, minimized, or located as a footer on the HIP catalog screen. We have complaints from our library users that the Dynix logo is misleading and places emphasis on the logo instead of the tabs at the top of the screen. We don't mind having a Dynix.com logo, but would like to see it moved to a footer. So far, I have found only that I can make a request for customized services, paying both for the quote and the service. It shouldn't take but 60 seconds to remove something like this, so there should be no charge. Another option would be to make it an image in Variables in HIP Administration so that customers could make their own use of the logo.**Enhancement#:** 4215 (03/18/2005)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** Horizon 7.3.1a**Subject:** Clicking on My List Prior to Patron Login Retrieving Misleading Message**Proposal:** If a HIP user clicks on My List prior to logging-in (whether or not they have an existing list), they are taken to a page which states "No items in list". Rather than this negative approach, one should retrieve a message which states something like, "You must log-in first in order to see your List(s)" with an option for logging-in readily apparent, or at least be taken immediately to the log-in page when you click on the My List button.

Enhancement#: 4216 (03/18/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06a
Subject: Expired Cards Gives Generic Message in HIP
Proposal: An expired card generates the same message as a incorrect pin or barcode, it says ``Login failed, please check your barcode and pin and try again``. Message should be changed so patrons know that the card is expired.

Enhancement#: 4219 (03/21/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Ho
Subject: New Titles at the Library
Proposal: This might be a Dynix enhancement or a Horizon enhancement
Problem Description:
 Customer would like to know how to add a ``New Titles`` list to HIP or Library Website
Response:
 2/24/2005 - There is not an index that would facilitate this request. Please submit this as an Enhancement request

Enhancement#: 4222 (03/22/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: Patron Controlled Results Display in HIP
Proposal: For larger results lists in HIP, patrons should be able to control the number of results that appear on the screen at once in addition to setting a default in the admin interface.

Enhancement#: 4223 (03/23/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06A
Subject: Item BARCODE Searching
Proposal: We've discovered that we must enter the entire 14-digit item barcode for BARCODE searching in Horizon Information Portal 3.06.A. We are migrating from Horizon Information Portal 2.1 where it is possible to execute a BARCODE search by entering in the last 7 digits. We would like 3.06.A to be able to search items by entering in the last 7 digits of item barcodes.

Enhancement#: 4228 (03/25/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A
Subject: Sorting Search That Had a User-Defined Limit
Proposal: When you do a search that includes a user-defined limit and try to sort from the results screen, the sorted results lose the user-defined limits. The results set should retain the user-defined limit.

Enhancement#: 4235 (03/29/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.05
Subject: Multiple Publisher Displays
Proposal: MARC record field 260 for publisher information recently became repeatable. We have records which include more than one 260 field. All 260 fields are visible in StaffPac, but only the first 260 field is visible in HIP. We need to have *all* 260 fields made visible in the HIP

display.

Dynix staff gave a ``work around`` solution of deleting publisher as a fixed element and adding it back in as a non-fixed element. This however moves the display location of the publisher field to an unacceptable location.

Rather than have the publisher field move, we would prefer to have multiple publishers display in their current location.

Some examples of titles with multiple publishers include:

Every breath I take (Ann Rule, book)-- ISBN 0743439740

The wedding (Danielle Steel, sound recording)-- ISBN 0736649875

Enhancement#: 4238 (04/04/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.06

Subject: Left Panel in Full Bibliographic Display Should Offer More Customization Possibilities

Proposal: The left panel works with a template that is too restrictive. Indexes can not be removed or added. HTML code can not be added (for other types of links). The XSL code has to be modified to obtain desired display.

Enhancement#: 4239 (04/04/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.06

Subject: Radio Buttons and Check Boxes in Search Forms

Proposal: Use of radio buttons and check boxes in the search forms is not possible. Those elements would make the search form much easier to use (limits).

Enhancement#: 4240 (04/04/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.06

Subject: Database Access Statistics by User

Proposal: It would be very useful for users and for administrators to know how much a database is use, for example, how many search sessions were opened and/or how many searches were done in a certain time limit.

Enhancement#: 4242 (04/04/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.06 A

Subject: Incomplete Search Statement in Result List and in History

Proposal: Search statements are incomplete thus confusing. They should contain the index, fields and limits use for the search.

Enhancement#: 4243 (04/04/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.06 A

Subject: Keeping Boolean and Proximity Operators in a Refine Search

Proposal: The refine search function should bring back the Boolean and proximity operators from the original search.

Enhancement#: 4244 (04/04/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.06 A
Subject: Search Forms Should be More Customizable
Proposal: XOR and ``not equal`` (!=) operators in search forms can not be removed. The XSL code has to be modified to obtain desired display.

Enhancement#: 4245 (04/04/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06 A
Subject: My List Content at Session Start-up
Proposal: The HIP administrator or the user should be able to configure if My List (default) should be emptied entering a new session or leaving a session.

Enhancement#: 4246 (04/04/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06 A
Subject: Choose and None Sort Options
Proposal: The ``Choose`` and ``None`` options in the sort options box are the same. One should be removed.

Enhancement#: 4247 (04/04/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06 A
Subject: Number of Results in Search History
Proposal: In Search History, for each search, we would like to see the number of results.

Enhancement#: 4248 (04/07/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.3.2
Subject: Allow My List to be Permanent or Long Term for Staff BTYPE
Proposal: 1) Consider adding functionality so that the length of time a My List is kept before being purged can be set per BTYPE by the Systems Administrator. (In our case, staff (reference and youth services) want to create My Lists to answer common patron questions and thus want to keep them long term or permanently until they delete the list.)
 2) Consider adding functionality so that the permanent staff My Lists can be accessed via HIP via link(s). Note this functionality is similar to how Dynix's Best Seller Lists worked. The staff could create and does not involve 449 tags on bib records.

Enhancement#: 4249 (04/11/2005)
Category: Horizon > Circulation
Subcategory: Holds
Software Version/Release: 7.3.
Subject: Option to Cancel Holds When All Copies Are Unavailable
Proposal: When the last copy of an item has been checked in as damaged, or it has otherwise been given a status that makes it unsuitable for filling requests, all requests for that item should be canceled. The borrower should get an informational block stating that there are no longer any copies available to fill a request for that title.
 This should be an option, since other libraries would prefer to leave those requests in the hope that the item might be replaced.

Enhancement#: 4250 (04/11/2005)
Category: Horizon > Administration

Subcategory: Ultils
Software Version/Release: 7.3.2
Subject: Report Bib Requests in Batch Item Delete
Proposal: We would like Batch Item Delete to tell us if the item is associated with a bib record that has requests on it.

Enhancement#: 4251 (04/13/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06a
Subject: Next Expected Issue
Proposal: We would like to see the Next Expected Issue in HIP like we do in Horizon.

Enhancement#: 4253 (04/13/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.0
Subject: Email Update Should Send Alert to Staff
Proposal: There is an existing enhancement (4076) that addresses the need for customers to be able to make updates to their records. In this case, the customer can already update the e-mail address, but, since there is no a way for the customer to select a preference for notification, this update is not very helpful to staff who must manually create a preference different from the default (in our system, phone has to be the default).
 Since most people who provide an e-mail address generally want e-mail notification, then the mere fact of submitting or updating their e-mail addresses should generate some kind of alert to staff to update accounts for e-mail notification.

Enhancement#: 4263 (04/18/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06
Subject: Item Information
Proposal: In the HIP search results` displays that show lists of titles, call numbers shown are pulled out from 050 and 949 tags on the bib. record. They should be pulled out from the item record. _____, who handled my log request said: ``You could not associate item information with an authority. Hip does not recognize item information at the browse list display``.

Enhancement#: 4266 (04/19/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06a
Subject: Borrower Login Continues When Borrowers Move to Different Profile
Proposal: Currently, borrowers who login to the HIP system and then move to an alternate profile do not remain logged onto the system. We need borrowers to remain logged in regardless of their activities unless they logout or close the browser. For example, consider a borrower who logs in on one profile and then moves to the Spanish profile and then back to the first profile. They should remain logged in throughout that session.

Enhancement#: 4268 (04/19/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06a
Subject: Search History Lost When Borrowers Change Profiles

Proposal: Borrowers who change from one profile to another lose their search history. We have many profiles and borrowers are able to use them at will. But when they do their search history is lost and does not return, regardless of whether they return to their original profile or not.

Enhancement#: 4269 (04/20/2005)
Category: Horizon Information Portal
Subcategory:

Software Version/Release: 3.06a
Subject: My List Retention

Proposal: On the PCLC Quick Search page, when you click on one of the links at the bottom of the page to enter a different location's profile, HIP generates a new session number, so My List starts fresh. This is by design. When selecting an alternate profile, the session variable is not passed to the new page. HIP provides a fresh set of values to the new session on the next profile. You may consider submitting an enhancement request about this via Log Express to include the option to carry over sessions on profile changes. Of course, if you're logged in to My Account, My List is attached to the account and changing profiles doesn't matter.

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The behavior of retaining the My List between profile changes needs to be consistent whether a user is logged on or not. And the behavior of the user remaining logged on between profile changes should be consistent too, regardless if they are storing information in My List or not.

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Enhancement#: 4293 (05/16/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06A
Subject: Apply Additional Limits
Proposal: Additional limits can be applied on the search results screen without overriding the initial limits applied.

Enhancement#: 4303 (05/19/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: More Secure HIP USER_ID
Proposal: Can the user_id used by HIP be encrypted and put into InterBase (or whatever), so it isn't in plaintext in the unix file system?
 Also, what are the database permission settings required by the user_id for HIP? We've always just run secure.exe, but that is way too powerful for an id that sits on a website. Given that the ID is in plaintext all over our web server, I'd like to tighten its permissions.
 It would be nice if secure.exe had a setting just for this ID, since it needs much less than regular staff client permissions which allow access and update to every table in the database.
 Please see Enhancement #3578 for other suggestions about security. That enhancement request has 39 votes, almost all strongly in favor.

Enhancement#: 4311 (05/24/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.0
Subject: Next Available Issue
Proposal: When looking up a serial title in staffpac, the Next Available Issue is displayed. This feature was available in HIP 2.03; however it is no longer available in 3.0+
 We would like the option to be able to display the Next Available Issue option in HIP. Both our staff and our patrons used the feature to determine when they could begin looking for the next issue of a title.

Enhancement#: 4314 (05/27/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.04
Subject: Displaying Number of Copies and Number of Requests in Bib Summary in HIP

Proposal: We would like to be able to display both the Number of Copies owned by the Library and the current Number of Requests attached to that title at the Bib Summary level in HIP. We feel that this should be a software standard and not require customization.

Enhancement#: 4315 (05/30/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06.A
Subject: Sort Should Use The MARC Filling Indicator Instead of Leading Articles
Proposal: There is a MARC filling indicator in the title fields that indicates how many leading characters to ignore in a sort. This MARC indicator should be use for sorting.

Enhancement#: 4318 (06/02/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A
Subject: Linking to Sorted Instructor Title Lists in HIP
Proposal: We would like to be able to link directly to a list of an Instructor's Reserve titles that has been sorted.

Enhancement#: 4320 (06/02/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: Redirect From Call Number in Item Display to Call Number Browse Index
Proposal: The call number is used for 2 purposes. 1 to find the shelf location and 2 to indicate the subject area. The current call number linking from the full display is ambiguous. We want patrons to use the item call number in the item display as a link to similar items in the catalogue. We want the patrons to make the link from the item display to ensure that they have seen the item location and status. Sometimes the same item in different locations has a different call number. When the call number is displayed in the full record area, patrons immediately assume that the item is in the shelf in the location they are searching from.

Enhancement#: 4324 (06/07/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06a
Subject: Renewals and Expiry Dates
Proposal: Need the option in HIP to set renewals so they go to the expiry date if the length of the loan is past the expiry date. Currently items will not renew at all. Many academic libraries have fixed expiry dates based on academic year but also long loans (90 days or more for postgraduates). In Horizon you have the option to truncate the loan to the expiry date. In the current situation postgraduates cannot renew in our library for 25% of the year. Extending the expiry date is not an option as this comes from the Student System.

Enhancement#: 4325 (06/08/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.04
Subject: Returning to a Bib Summary List From the Full Bib Display
Proposal: The ability to return to EXACTLY where one was in a bib summary list from a full record display by either using the browser's Back button or the HIP's Return to Results button is highly desirable. Currently, one is returned to the top of the bib summary list and not to the exact position in the list where one was when they opted to view a full bib display. Please make it so!

Enhancement#: 4326 (06/08/2005)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: HiP2.1
Subject: Page Language Translations
Proposal: The availability of pre-translated pages for Greek, Chinese, Vietnamese and Arabic is desirable in later releases of HiP, as is a simple method of switching between the pages. These are common community languages in Australian libraries and are available in the 3M self-check software.

Enhancement#: 4333 (06/14/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.3.2
Subject: Add Radio Buttons or Check Boxes Next to Items in Lists
Proposal: The purpose of this would be to allow users to select more than one subject heading (and review the titles associated with ALL the subject headings selected) or more than one title (and click `next` to see the next title selected) on the bib summary display and other title lists.

Enhancement#: 4334 (06/14/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: Library Control of All Messages a Borrower Might See
Proposal: I am very dissapointed to find that Horizon continues the long-standing tradition in library systems of hard coding error messages in such a way that they cannot be altered by the client library to fit our particular needs.
 We specifically want to change the message ``Your request cannot be filled because no requestable items exist for this title`` to something a bit more straightforward, but I see a whole slew of other user-oriented strings encoded along with this in the Interbase gdb file.
 Dynix needs to provide libraries with the ability to re-word any message that might be displayed to a borrower in order to ensure our users can understand what the system is telling them.

Enhancement#: 4343 (06/16/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06A
Subject: Link Call Numbers to Locations/Floor Numbers
Proposal: Problem: Some Locations span multiple floors, e.g., ``XYZ Library, Stacks`` and, because libraries are always shifting material around, it is senseless to embed a floor number in a call number or even in a free text field of the item record. But users would like something more helpful than ``XYZ Library, Stacks`` since they must then consult another source to find out a specific floor for any item in that Location.
 Solution: Allow us to define, for each Location/Collection combo, one or more call number ranges with a floor number for each range. In HIP, display the floor number as an addendum to the call number for any item. If no range defined for a Location/Collection combo, just display the call number.

Enhancement#: 4345 (06/20/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 7.3
Subject: Setup for Group Limits
Proposal: In the group_limit table there`s nothing to prevent you from entering a wong collection code or itype. For instance, if you enter a collection code with a misspelling Horizon doesn`t verify it against the collection code table. I think that lookup should be there to prevent you from entering incorrect information. Also, relatedly, you should be able to click on a CODES button to get the desired information as you can elsewhere in Horizon.

Enhancement#: 4349 (06/24/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.04 and Horizon 7.32
Subject: Change Column Data for My Account – Holds Page
Proposal: We would like to be able to change the data in the columns in My Account - Holds. Currently this displays the expiry date of the hold, but we would like to be able to change this so that it displays the suspend until date.

Enhancement#: 4355 (07/05/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A and Horizon 7.32
Subject: Separate Ordering of Predefined Limits
Proposal: We would like to be able to have the predefined limits in the drop down menu (appear when a keyword search is executed) sorted in a different order than the predefined limits on the power search.

Enhancement#: 4357 (07/07/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A and Horizon 7.32
Subject: Date Format in Suspend Until Drop Down Menu
Proposal: We would like to be able to change the month format in the suspend until drop down boxes. It would be advantageous to have the month display as the abbreviated month (i.e. JAN) instead of (i.e. 01).

Enhancement#: 4358 (07/07/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A and Horizon 7.32
Subject: Display Sequential Numbers on Browse Screens
Proposal: We would like to have the browse screen numbering results to display sequentially. For example, when a user searches for ``grisham`` (using the author browse index) and scrolls through the first 10, when they click on next 10 authors, the second page begins numbering at 11, the third page begins with 21, etc.

Enhancement#: 4359 (07/08/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Dynix 191/HIP 2.03.01
Subject: Tracking Click-Throughs on URLs in 856 Field
Proposal: We'd like to be able to track when someone clicks away from the HIP site via a URL in an 856 field. Many of these clicks are accessing government documents housed off-site that exist in electronic form only.

Enhancement#: 4361 (07/11/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: After Placing A Request From The Full Bib, The Label On The Button That Returns You To Full Bib Needs To Be More Descriptive
Proposal:

1. Open uPortal
2. Log into My Account
3. Do a keyword search

4. View the full bib of a title
5. Place a request
6. On the request confirmation screen, click on Return to search
7. Notice you are taken back to the full bib where you placed the request from. However, the button on the request confirmation screen says ``Return to search``. Since it takes you back to the full bib in this case, it makes more sense for the button to be more descriptive such as ``Return to Title Detail``.

Enhancement#: 4366 (07/14/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.0
Subject: Display Pickup Location and Copy (Vol. No.) in the Requested Items Ready for Pickup Section of the Local Holds Subtab of My Account
Proposal: Display Pickup Location and Copy (Vol. No.) in the Requested Items ready for pickup section of Local Holds subtab of My Account.

Enhancement#: 4375 (08/01/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.0
Subject: Print Selected Option - Remove
Proposal: Would like to be able to remove the Print Selected option visible in Uportal through the administration client.
 On the bib summary, my list and full bib screen there is an icon to Print Selected.

Enhancement#: 4376 (08/01/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.0
Subject: 4.0 Print Selected Display
Proposal: Currently, in 4.0 when you use the Print Selected from bib summary or from my list - it only display three fields usually title, author, and publication - would like to be able to edit this print display or at least have it print what it shows in the display.

Enhancement#: 4379 (08/04/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Dynix 191/HIP 2.03.01
Subject: Limits
Proposal: The ability to limit a search at the item level for location, collection, itype, etc. so that all the limits would apply to the item.

Enhancement#: 4380 (08/05/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: Would Like to Display Item Barcode for Hold Request in HIP
Proposal: HIP 4.0 - My Account - Hold Request screen. We would like to display the barcode of the item that filled the request when it is displayed in ``Requested items ready for pick up`` This would help borrowers find their books in open hold shelves.

Enhancement#: 4383 (08/11/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.05

Subject: Stop Bib Records From Displaying for Locations That Do Not Display

Proposal: We are multi-site and do not display all locations in our Research profile and other profiles. The items for locations we exclude don't appear. The problem is that the bibs for the locations that we don't display do appear. It is very confusing to our users and results in additional work for the staff when bibs appear without items for locations that we have excluded. In general, bibs without items can be confusing. Serials are the exception. If a location is excluded from a profile, bibs for that location should also be excluded. Of course if the bib contains an item for a valid location, then the bib should display.

Enhancement#: 4386 (08/19/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 7.3.2 and HIP 3.06A

Subject: Cancelling Holds

Proposal: We recently noticed that when a borrower cancels and hold in HIP (logged into My Account), that the block placed on the borrower record doesn't indicate why or how this was done. It would be beneficial to have some wording along the lines such as ``hold cancelled by borrower-PAC`` or ``hold cancelled PAC`` so that any interactions with the borrower regarding how and why holds are cancelled are clearly indicated as to how and why they happened.

Enhancement#: 4387 (08/19/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 7.3.2 and HIP 3.06A

Subject: Transit Holds

Proposal: Borrowers can suspend transit holds from HIP/My Account.

Once the item is in transit, the borrower action of suspending causes confusion within the Horizon system.

The borrower should not be allowed to suspend transit items to eliminate the item status confusion staff must deal with when this happens.

Enhancement#: 4389 (08/22/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HiP 3.06A

Subject: Confirmation Prompt Before Cancelling Requests

Proposal: I think it would be useful for the `My Account` section to have a message asking you to verify any changes you've made to holds before they actually occur. For example, I just deleted a hold on a book I've been waiting months for because I accidentally clicked the `cancel request` button instead of the `change status` button. If there was a message asking you to verify the change (ex. are you sure you want to cancel this request...) then this could be avoided.

Enhancement#: 4390 (08/22/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject: Search Result Display

Proposal: When I use advance search in HIP and plug in a title in Title Browse, the resulting Search Result display is every copy of the item that the library has whether it is a hardback, paperback, or audiotape or video. In Dynix ipac, the title would come up once in the Search Results display and I would click on the title. The resulting screen would have each individual instance of that title in the 2nd screen. The way it's done in HIP with every instance of the title on the search results screen is messy.

Apparently, the way the Horizon tables are organized will not allow HIP to take me to a summary screen

where just one of the entries for the title appears. All title entries will appear on the summary screen. I don't like this. Dynix ipac was better organized.

Enhancement#: 4393 (08/23/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject: Reserves / Holds

Proposal: When placing holds through HiP / iPAC, it would be useful if additional customisable fields could be added for controlled customer input. These would preferably be via a customisable drop down box, but could also be achieved by check boxes or radio buttons. These would be able to be customised via admin pages, so no work is required by SirsiDynix staff. An example of use, is for Bookbus / Book mobile locations. Users could select which stop they would like to pick up their items from. They could also be used for any situation that controlled input is required.

Enhancement#: 4396 (08/26/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon 7.32

Subject: Item details need to display in My Account / Requests

Proposal: The Problem:

We allow patrons to place item-specific requests.

We add multiple items to one bib record for material such as multi-volume monographs and multi-part DVDs

When the patron views their requests through HIP, they do not have enough information to understand which request is for which item.

Requested Enhancement:

HIP should have options to display item level information on the patron's list of requests -- we would chose to display copy.

Enhancement#: 4397 (08/26/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 4.1

Subject: When Upgrading From HIP 3.0x to 4.1 and Migrating Barcode and PIN, Only One Active Barcode is Migrated Over Even Though They May Have Several

Proposal: When upgrading from HIP 3.0x to 4.1 and migrating barcode and pin, currently the upgrade is only bringing over one active barcode even for borrowers who have multiple active barcodes. The upgrade needs to bring over all barcodes.

Enhancement#: 4399 (09/01/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4.x

Subject: Location Hours on HIP 4.0

Proposal: In HIP 3.x, we could set up an alternate profile so that people could see the branch library's hours and to see the holdings with branch items listed first. The main reason for doing this, for us at least, was to give people easy access to our hours at each location. I have been unable to make the hours for both locations display in HIP 4.0/4.01 or to set up a link to an alternate profile so that people can get to them that way. Support tells me that they have not been able to find a way to make hours for branches show for remote patrons either or to allow switching between profiles so that people can see them that way.

We desperately need this functionality back. Ideally, it would be improved so that users could click on the hours link and see the main library's hours and the branch's hours as well. For those libraries with a number of branches, it might be better accomplished with a dropdown list that lets the user choose the branch, but for those of us with only 1 or 2 branches, that would not be necessary.

Enhancement#: 4419 (10/05/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.01
Subject: Disable Patron Login
Proposal: We need an HIP configuration option to disable patron login completely. With this option, Patron Self Registration should also be removed as it no longer makes sense.

Enhancement#: 4420 (10/05/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.01
Subject: Disable Patron Self Registration
Proposal: While we allow Patron login. We need an option to disable patron self registration so that HIP patrons are completely managed by library staff.

Enhancement#: 4421 (10/05/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.01
Subject: Manage Patrons
Proposal: With or without Patron Self Registration, we need the ability for HIP administrator to add/change/delete HIP patrons. We also need to be able to print reports of HIP patrons.

Enhancement#: 4423 (10/06/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Access to Username and Password by Staff
Proposal: (HIP 4.1 is not an error - we are the first site to use it in production)
 There needs to be a way for staff to access username and password information for customers registered in Information Portal, just as we are now able to view their PINs. They should either be stored in fields in the borrower record or in a table to which our staff has access.

Enhancement#: 4424 (10/06/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Utility to Purge Usernames and Passwords
Proposal: There is no way to purge usernames and passwords that have not been used since x number of days, or any other parameter we might choose. Because of confusion with the new HIP registration process, and flaws in HIP itself, customers registered multiple times. There needs to be a way to purge unused accounts out of the HIP database so it doesn't fill up.

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Subcategory:
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Enhancement#: 4426 (10/17/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: Ability to See XML Data the Old 3.x Way
Proposal: In the past (ie HIP 3.x) you could add ``getXML=true`` to the end of any HIP URL and it would return the XML data for that request back to your browser. We would like to see this added back into the application so that we could parse that XML data in other ways for our library websites.

Enhancement#: 4427 (10/18/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06
Subject: Sort/Limit by Number of Requests
Proposal: We would like for HIP to be able to sort and/or limit items by the number of requests placed against the item.

Enhancement#: 4428 (10/19/2005)

Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: Recording of Bib Elements
Proposal: I would like the Full Bib elements to be fully rearrangeable in HIP. Currently, you are unable to move the Subjects further down in a record as they are hard coded. This causes the bib record to visually not display properly. In HIP admin, it appears like you are able to reorder, but all changes are not applied (ie. subjects). According to tech support, reordering can occur, however you must change the full_non_marc_bib.xml file. This type of change is not supported though.

Enhancement#: 4431 (10/24/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.0.1
Subject: Recording of Bib Elements
Proposal: The Search History in HIP 4.0.1 displays the index code instead of the index label. This is not useful for users. The search history needs to include the name of the index searched.

Enhancement#: 4432 (10/27/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.x
Subject: My List - Add Call Number to Display
Proposal: My List allows you to sort by call number, but we have yet to discover a way to actually add the call number to the display so patrons can use a printed list as a pick list. My understanding is that My List was designed to be used online only. Patrons need to click on a title to see the call number. It's confusing to offer a sort option, the output of which is not visible, as well as an option to print something without that same output.

Enhancement#: 4434 (10/29/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1 Build 56
Subject: Availability Tab
Proposal: There should be ``Next`` and ``Previous`` links at the bottom of the Availability tab in addition to the top. We have chosen to display 20 items at a time. With a serial or other title with many items, the user has to scroll back up in order to locate and click on the ``Next`` and ``Previous`` links.

Enhancement#: 4435 (10/29/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1 Build 56
Subject: Order of Copies on Availability Tab
Proposal: Copies for serials should display by default in reverse chronological order and/or the user should have the option of clicking the ``Copy`` column header and changing the order as needed. This would not work as well for copy information when not a serial, so can the system check the header of the MARC record first, display in reverse chronological order if a serial, display in alphabetical order if not a serial?

Enhancement#: 4437 (10/31/2005)
Category: Horizon Information Portal
Subcategory:

Software Version/Release: HIP 2.12
Subject: Display of Subscripts and Superscripts
Proposal: Fix the bug to reinstate the functionality of correctly displaying subscripts and superscripts in the Horizon Information Portal. It is still not working in HIP 4.

Enhancement#: 4441 (11/07/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: iPac 3.06.4
Subject: Search Results of Periodicals
Proposal: Currently, when you perform a search for a periodical and you display your results, the results are displayed by showing the subscription information by default. You can see the holding information by clicking on the `Holdings` link on the left-hand side. This does not work well for us. We are a school district with 5 locations and to show a student that each school has a subscription to Time magazine is useless. It is more meaningful to us to see the holding information.
 I realize that different libraries have different preferences, so my suggestion would be to make this an option that can be set by the customization Admin tool. `Do you want to see periodical search results by Subscription info or by Holding info?`.

Enhancement#: 4442 (11/08/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06
Subject: Suspension and Cancellation of Requests
Proposal: Offer libraries control over the suspension of and/or cancellation of requests via HIP based on type ?
 In particular to better manage Inter library loan services, we would like to be able to prevent both the suspension and cancellation of ILL requests by customers?

Enhancement#: 4443 (11/09/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.0.1
Subject: Keep Circulation History Option in HIP
Proposal: Could we please have the option of setting the default for the ``keep circulation history`` function to `no`? We would much prefer to give patrons the option but not save everyone`s history automatically. We could then choose a much longer period to hold the information for the few patrons who would like this option.

Enhancement#: 4444 (11/12/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1, Build 56
Subject: Need Pickup Location Under Local Holds > Requested Items Ready for Pickup
Proposal: We are a small county and users frequent more than one branch. The pickup location should always display under Hold Requests > Requested Items Ready For Pick Up, whether the pickup location matches the borrower`s registration location or not. An example of a customer who picks up from multiple locations is username ----- with PIN ----. Please test this logged into <http://---.---.---.--->

Enhancement#: 4445 (11/12/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1, Build 56

Subject: Total Number of Requests Should Display in Requested Items Not Yet Available

Proposal: When logged into HIP > My Account > Hold Requests > Item Requests Not Yet Available, total number of requests should display in addition to the user's position in the request queue so the customer has an idea of how long the wait will be.

Enhancement#: 4446 (11/12/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4.1, Build 56

Subject: Renewability of Items

Proposal: The system should indicate in Items Out whether a title is renewable or not. In other words, as each title is listed, HIP should access Horizon to check for requests, circ privileges, etc. and only display a Renew icon or check box next to titles that can be renewed. The reason the title cannot be renewed should display, as well, so it is clear to customers.

Enhancement#: 4447 (11/13/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4.1, Build 56

Subject: Email Or Print ALL Items On A List At Once

Proposal: There needs to be a way to print or email ALL titles on a list, not just what displays on the current screen. As an example, do any search that gives more results than the no. of items that display on a screen. At the bib summary screen, the check box to select all titles should either select ALL titles in the list or there should be icons to print or email ALL titles in the list. As it stands now, the customer has to print or email 20 titles at a time from a long list, the no. of titles we display per screen. This is especially useful for our Recently Purchased lists, handled as bestsellers.

Enhancement#: 4448 (11/13/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4.1, Build 56

Subject: Email and Print Icons in My Account

Proposal: Customers should have the ability to email and print lists in My Account, such as Items Out, Hold Requests Ready for Pickup, Hold Requests Not Yet Available, and Blocks. There should be options to email or print selected titles, just as there is from Search Results, and also to email or print ALL titles.

Enhancement#: 4451 (11/16/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4.1, Build 56

Subject: Total Number of Items on Bib Summary and Full Bib

Proposal: We currently have # of Items displaying on the Full Bib screen, but it is no. of available items. We want to show the TOTAL no. of items, whether they are available or not, so there needs to be a new Table Column Name to replace #AVAILABLEITEMCOUNT#. I'm told this requires customization of the database schema.

Enhancement#: 4453 (11/17/2005)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 2.1.1A

Subject: Allow Accrued Fines to Display in HIP

Proposal: We would like accrued fines to be able to display in HIP along with current fines in the block area.

Enhancement#: 4460 (12/02/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06.A
Subject: Suspend Until Date Needed at Bottom of Hold Request Display Page
Proposal: Add the ability to change the Suspend Until date to the bottom of the display page and also add the suspend date to display on any hold that has been suspended.

Enhancement#: 4461 (12/06/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: Citation Export
Proposal: HIP should have the ability to export a bibliographic citation directly to a choice of bibliographic management tools, e.g., RefWorks, EndNote, etc. as well as an option to export to a file for later import into another tool. This is a common feature in full text databases and one that is a great convenience to students, faculty and researchers. The ability to send emails in different formats is fine but it is NOT the same as the ability to export citation data directly.

Enhancement#: 4462 (12/06/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP
Subject: Borrowers Also Borrowed This
Proposal: We want functionality similar to Amazon's ``Customers who bought this book also bought`` i.e. borrowers who borrowed this item also borrowed It would encourage greater use of the collection.

Enhancement#: 4464 (12/07/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.x
Subject: HIP Should Include Syndetics Series Info And Similar Titles
Proposal: HIP does not include Syndetics' series information or similar titles as featured on their demos at <http://www.syndetics.com>. HIP used to include series information, though, as alluded to by this KB entry:
<http://customer.dynix.com/support/logexp/res/details/534917.asp>
 We paid for this content; seems like we should get to use it through HIP.

Enhancement#: 4465 (12/07/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1, Build 56
Subject: Display Expiration Date for Suspended Titles
Proposal: When a title is suspended, the expiration date that displays in HIP > My Account > Local Holds > Requested Items Not Yet Available is when the request itself expires. What the customer sees should be the date the suspension becomes active again. Requests are getting activated automatically by the system before the customer is aware of it as all they can see is the request expiration date.
 In other words, if a request is active, the request expiration date should display. If a request is suspended, the suspend expiration date should display.

Enhancement#: 4466 (12/07/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1, Build 56

Subject: Display Expiration Date for Suspended Titles
Proposal: Do any kind of title browse (begins with) search and select a title. There are Previous and Next buttons, but they are grayed out. They need to be active so the user can proceed to the next title without returning to the Search Results screen. Clicking the Return to Results button puts you at the top of the list, not where you last clicked on a title. If you use the browser Back button, you get to the right place in the list, but the link color doesn't change to indicate you have already viewed a title. So it would be good to have active Previous and Next buttons.

Enhancement#: 4469 (12/12/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: Distribute Full Install of HIP 4.x In Addition To Upgrades
Proposal: It sure would be nice if you could distribute HIP with both an upgrade from the previous version AND a full install. For us to install a clean HIP 4.1 we have to install HIP 3.0 (how old is that software???) then upgrade to HIP 4.0 then upgrade to HIP 4.1. It would be really nice if you would support and provide a full install of HIP 4.1 that didn't involve all the upgrades!
 See also LE: 1595097

Enhancement#: 4472 (12/15/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: Removing Limits From a Search Sub-Tab
Proposal: When no limits are defined in HIP admin, permit the removal of the Limit fields on the search sub-tabs.

Enhancement#: 4473 (12/15/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: Back Button Redirect
Proposal: Currently, if you use a public HIP station you can use the back button to see the last page a user viewed before they logged out (which could be their Items Out list or their address and phone number). I would like to see a redirect that informs patrons that they need to login instead of displaying the previous borrower's private information.

Enhancement#: 4475 (12/20/2005)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.33/HIP 3.06
Subject: Hold/Request Notification Message
Proposal: Borrowers are getting the message that they will be notified by mail, regardless of what is set up on their borrower record as their means of notification. We actually call all borrowers except those that wish to be contacted by email. In order to email patrons we had to change our default contact method in Horizon to mail. This means that when a patron requests and item via HIP they get the message ``You will be notified when this title is available by: MAIL`` when this is technically not true. This is very confusing for borrowers and we have received many complaints about this.

Enhancement#: 4480 (01/03/2006)
Category: Horizon Information Portal
Subcategory:

Software Version/Release: 4.1
Subject: Preferences Tab Error Message
Proposal: When users click on the Preferences tab before they log in, they get an error message that does not give them any idea of what is wrong. It should send them to the login screen or else tell them in very clear language that they need to login before viewing/changing their preferences.

Enhancement#: 4482 (01/05/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1
Subject: Modify thesaurus expanded search in HIP4.1
Proposal: I'd like to see the thesaurus function that displays after a keyword search is performed that returns no matches changed so the ``thesaurus expanded search`` check box is removed - which seems to do nothing useful in HIP 4.1, and the ``did you mean`` section expanded to make all the possible alternatives returned available as redirected searches.

Enhancement#: 4484 (01/05/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Publish search results as Atom and RSS 2.0 feeds
Proposal: I'd like HIP to generate an Atom and RSS 2.0 feed for any search page result where items are found and supply the appropriate icons + incorporate the appropriate html code to allow browsers such as firefox and opera automatically discover the feeds. Casey Durfee generated a small java servlet that did a similar thing for HIP 3.0.6, however it would be great if all searches of the catalog could automatically generate the Atom and RSS versions as well as the HTML version automatically. It would also be good to see this functionality implemented in such a way that you could ``request`` the RSS or Atom version from any existing search string by submitting an additional variable in the address eg ``&GetRSS=true``. There should also be available for patrons to check their items out status and library notices via RSS and Atom.

Enhancement#: 4485 (01/05/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Human readable URLs
Proposal: I'd like HIP to be able to mask the URL components from end users and give them simple short URLs that they can copy, paste and remember.
 eg instead of the standard URLs we have now like:
<http://catalog.cdu.edu.au/uPortal/tag.idempotent.render.userLayoutRootNode.target.n13.uP?showBrief=true&TITLE=&AUTHOR=&PUBLISHER=&SERIES=&CALLNUMBER=&ISBN=&ISSN=&DATE=&EDITION=&OCLC=&LCCN=&BIBLIOGRAPHICLEVEL=&HomeLibId=&HomeLib=&Patrons-PatronKey=&Patrons-Patron=&Patrons-PatronBarcode=&Patrons-PatronEmail=&Patrons-PatronCategory=&SYSTEMNUMBER=&request=&link=full%7E%3D16%7E%21164229%7E%211%7E%2198%7E%21113652871634951%7E%210%7E%214998%7E%21australia%7Cawdid%3D1&Position=0&searchTargetId=16&getResults=&page=&requestbib=&summary=true&responseSessionId=113652871624249&responseResultSetId=113652871634951&searchGroup=&query=GW%3Daustralia&searchTargets=16&summary=true&jumpToPage=1&jumpToPage2=1#n13>
 They get something like ``http://catalog.cdu.edu.au/item=0949267163``
 This could be listed in the page as ``Permanent URL`` or something instead, but hiding all the nastiness in the address altogether would be better.

Enhancement#: 4486 (01/05/2006)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Enable http compression in HIP
Proposal: JBoss supports http compression. This significantly reduces the data transfer between the clients PC and the server at the cost of a little server horsepower. We have many remote patrons on low bandwidth links that this would benefit.
 This should be available as a simple HIP setup option - you can do it anyway by adding some code to the server.xml file in jboss - but it should be easier than that, even documenting how to do it in the manual would be a start :-)
 Alternately documenting how you can place HIP behind a webserver that supports http compression (like Apache) would also be good.

Enhancement#: 4487 (01/08/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.x
Subject: Option to send either brief or full record details on an email
Proposal: We want to give borrowers the option to email either a brief or a full record. The data fields should be controllable by the system administrator because they will not necessarily be the same as appears on the search results. This option can be included the email output box (where the email address is entered and the optput format is selected).

Enhancement#: 4488 (01/09/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: Course Reserves display
Proposal: In Course Reserves searching under either the course or the instructor, the Search Results display lists each title as many times as there are copies of the same title on reserve. It is very confusing to people looking at the displays to see the same title listed over and over again, each time with the full list of copies available. Each unique title on reserve should only be listed in the Search Results once.
 This display problem does not occur in the main catalogue if you search by title.

Enhancement#: 4491 (01/12/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 305 Horizon 733
Subject: Display Book Cover Page
Proposal: I like to display the book cover page whenever it is available. Please provide us with price quote if it needs to buy additional package.

Enhancement#: 4495 (01/19/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1
Subject: request button distinction between title request and item request
Proposal: We would like to be able to have different test on the Request Item button associated with a bib level request vs. Request Item button associated with an item level request. We have many borrowers who are accidentally placing item level requests because the buttons do not reflect the different types of requests depending on where the button is located.

Enhancement#: 4496 (01/20/2006)
Category: Horizon Information Portal
Subcategory:

Software Version/Release: 4.1 build 62 Horizon 7.4
Subject: Customizing fields for display in Full Bib display
Proposal: I would like to be able to customize the full bib display in HIP. On 4.1 Build 62 in the HIP client you go into Target Setup>>Setup>>Displays>>Display Elements. You can add display elements to BIB SUMMARY (i.e. Subjects, 856 URL) but you cannot do that in FULL BIB. I would like to be able to add the subjects to the display as well as 856 URL which as of now is buried in the tab called ``Title Info``. In an academic library which has a large collection of NetLibrary books having to click 3-4 times before finding the URL is a pain. Why can I rearrange, add, delete in BIB SUMMARY and not in FULL BIB. This should be more flexible to help libraries meet their client`s needs

Enhancement#: 4498 (01/23/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.6A
Subject: APA as an option for the Format to email MyList
Proposal: As SirsiDynix continues to develop an OPAC and ILS designed with academic users in mind, the new versions of the OPAC (HIP) should have APA (American Psychological Association) as an option for the Format to email MyList. APA is used by most academics in the social Sciences, often in Business, and also often in Library Science. It is the one major formatting option that is still not available in the SirsiDynix HIP product.

Enhancement#: 4499 (01/27/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: HIP 3.06a - Sorting option to be NONE as the default
Proposal: On the Advance Search tab, is it possible to set the Sorting options default to ``None``, rather than ``Select...`` as it`s option.

Enhancement#: 4501 (01/28/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1 build 62
Subject: Improvements to item listing (Availability tab) navigation
Proposal: In the full bib item listing (Availability tab), the following improvements should be made, to better handle navigation through large numbers of items:
1. There should be an indication of how many pages of items there are.
2. There should be a way to jump to specific pages. (See HIP 3.06 for a reasonable model.)
3. The navigation tools should also appear at the bottom of the item listing, so the user does not have to scroll up when they discover they need to click ``next``.
4. Previous/Next/Page no. links should be on the same line to take up less vertical space (see HIP 3.06), or given unique classes and blocks so sites can control their layout through CSS.
The current HIP 4.1 item navigation has only Prev/Next links at the top of the display, which is impractical for records with large numbers of items. Consider multiple copies of long-running periodicals like Nature. See request no. 1601223 for a more complete problem statement.

Enhancement#: 4503 (01/31/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Link To A Channel Or Function Rather Than A Tab Position
Proposal: (1) Search URL syntax currently only allows us to link to a tab position. We would like to link directly to a channel, or a function such as My Account. This would make it possible to add, remove, or change the order of tabs without having to change all of our external links.
(2) If this is not possible, then the tab numbers should be dynamic.

Enhancement#: 4504 (01/31/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Kids` HIP As Content On A Tab In Regular HIP
Proposal: To make it possible for Kids` HIP to be added as content in a channel in regular HIP so it fully integrates into the catalog. This includes a way to get back to search results in Kids` HIP after going to the full bib and use of sorts and limits.
 Background: In HIP 4.1, build 56 we were able to add Kids` HIP as a channel on a tab within a regular portal property. With build 62 this is no longer possible. We`ve been told that it will now only work if Kids` HIP is used with the `kids` skin and is set up with its own portal property. This means that Kids` HIP is only available if we dedicate PCs to use the kids` portal property or link to another portal property from a tab or channel within regular HIP.

Enhancement#: 4505 (01/31/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Tab Headings
Proposal: When HIP thinks the no. and size of the tabs exceeds the width of the screen, tab headings dynamically readjust to a second line but there is a black line through each tab, even on a 17`` screen. Can HIP be programmed so we do not see the black line?

Enhancement#: 4506 (01/31/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Force tab headings to a second line
Proposal: We`d like to be able to force tab headings to a second (or third) line by typing a semi-colon, or some other character, to instruct HIP to display the next word on a new line.

Enhancement#: 4508 (02/01/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Change order of tabs on full bib
Proposal: Libraries need a way to change the tab order on the full bib display. If I want to put Links last, for example, since it contains info outside of our catalog, I should be able to do so in the Admin client.

Enhancement#: 4509 (02/01/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Additional fields for My List printing and emailing
Proposal: We have added call no. to the My List display, but call no. is omitted when emailing or printing the list. Whatever bib information displays on My List should also be added to the stylesheet so that it prints and emails. Call no. is especially important for customers to have, but we should be able to add any field (edition, for example).

Enhancement#: 4510 (02/01/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1
Subject: Way to manage bib displays in My Account

Proposal: Items Out and Local Holds have slightly different displays. We'd like to add call no. to both, and add item barcode to Items Out, but there is currently no way to do this. There should be able to manage My Account bib displays in the Admin client.

Enhancement#: 4511 (02/01/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon 7.4, HIP 4.1

Subject: ``Printer-friendly`` icon in My Account

Proposal: There needs to be a ``printer-friendly`` icon on every screen in My Account to print lists in Items Out, Blocks, Requests, etc. When using browser printing, Firefox prints the first page only. In Internet Explorer, it prints full lists but edges are cut off and uneven page breaks occur.

Enhancement#: 4512 (02/01/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon 7.4, HIP 4.1

Subject: Ability to add to info on full bib above the tabs

Proposal: On the full bib screen, we should have the capability to determine what data displays in the space above the tabs, in addition to title, author and publication info. We might wish to add call number, edition or URL, for example.

Enhancement#: 4516 (02/07/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 4.1

Subject: Provide Option for Only One Form of Patron ID in HIP 4.1

Proposal: There should be an option for libraries to choose to only use a barcode for their patron ID in HIP 4.1 and future versions of HIP, rather than requiring a barcode and PIN. Currently, our students only have to use their unique 6 digit ID number to access HIP 3.04. I am very concerned about doing an upgrade that will require them to add a PIN number to the steps to access My Account. Many of our younger students log in to their accounts in HIP frequently, but the PIN will be an obstacle. For our K-12 school district, this change is much more of a barrier to access than a needed security measure.

Enhancement#: 4522 (02/12/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon 7.4 HIP 4.1

Subject: LIMITING - Limit by Publication Date

Proposal: We would like to be able to set pre-defined limits for limiting by publication date.

Eg

Items published later than 2005

Items published later than 2000

Items published later than 1990

Items published later than 1980

Our clients like this ability (we had it in Dynix/HIP) and are complaining loudly now it is gone.

Personally I feel that when looking at the design of HIP, anything you can set as a user-defined limit should be able to be a pre-defined limit as well.

Enhancement#: 4524 (02/12/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: Horizon 7.4 HIP 4.1

Subject: Media Type Icons

Proposal: We'd like to be able to simply display graphics for different media types. The library should be able to upload its own icons for these and define which media types these icons display for.

Enhancement#: 4525 (02/12/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4 HIP 4.1
Subject: Include Thumbnails for Own Records in the Same Way as Syndetics Content

Proposal: We have many records we are planning to load for resources held in local databases such as GIS records. We would like to be able to generate thumbnails of these resources and have them display in the same way as book jackets from Syndetics displays. This should be able to be done via some sort of batch import process of the records and the thumbnails or by URLs referring to the thumbnails on a webserver somewhere (or some other well-defined discovery process that could be simply established).

Enhancement#: 4526 (02/20/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1 Build 62
Subject: Display Request Item Link Only for Requestable Items
Proposal: The request item link should be displayed only for those items which are actually requestable, the link should never display for non-requestable items. Preliminary usability testing shows that the presence of this link on all items creates user expectations that cannot be met. Subjects generally assumed that this implies a delivery service, a paging service for print or direct access in the case of electronic items. Previous experience shows that patrons greatly resent clicking on Request Item and logging in, only to find that the item is unrequestable. This has been a source of much negative publicity in the past, and remedied only by a local customization.

Enhancement#: 4528 (02/21/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1A
Subject: Bestsellers Should Print and Email in Order Displayed Before
Proposal: Currently, if you sort a list of bestseller titles, when you click the Print or Email button, the order changes to something different. The order of titles that display for printing and emailing should be the same order the user sees on the screen before clicking the Print or Email button. After sorting by author, title or pubdate, the same order should be maintained for printing and emailing.

Enhancement#: 4530 (02/22/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1 Build 62
Subject: Encrypting the User ID and Password with SSL/HTTPS
Proposal: When HIP 4.1 is configured to use SSL, login information should always be submitted over SSL. This is critical for any site authenticating against a campus or enterprise-wide LDAP server; such sites bear responsibility for protecting the campus or enterprise authorization credentials as they travel from the web browser to the HIP application. Currently, if the user connects to HIP via HTTP, all login and register forms will submit passwords in the clear via HTTP, even if HIP is set up for SSL with its own certificate. Only if the user's initial connection to the catalog is via HTTPS will subsequent user IDs and passwords be encrypted. The XSLT that produces the various authentication forms should be parameterized so that, if SSL is enabled, all links to the login, register, and related forms, or at least their actions, use HTTPS, and the logout link should revert to HTTP.

Enhancement#: 4531 (02/23/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: HIP 4.x Request Notification Type Not Correct for Email Patrons
Proposal: When displaying a confirmation for a placed request, HIP 4.x will only display the default notification method of the library location.
 It is not checking the borrower record to see if the requestor has email settings. Therefore, users who know they are supposed to get email hold notices instead see HIP screens saying they will ne notified by ``Mail`` or by ``Phone``, but do not see by ``Email``.
 This problem--which SirsiDynix insists is an enhancement and not a bug--does not occur in StaffPAC.

Enhancement#: 4534 (02/24/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1 Build 62
Subject: Better Use of Screen Real Estate and White Space
Proposal: Better use of real estate is essential so that readers can see more of a record without scrolling. On many screens, the tabs are `below the fold.` It is also an annoyance that when one does scroll down, if you select a tab, the screen re-adjusts to show the top of the page.

Enhancement#: 4535 (02/24/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1 Build 62
Subject: Drop-down Menu for Reserve Search Indexes
Proposal: In the reserve catalog, it looks like you should input Course AND instructor since these are both just input boxes.
 In HIP 3.06, the reserve indices (Course or Instructor) were chosen by selecting the index using a drop down box. In HIP 4.1, two search boxes are shown, one labeled ``Course Alphabetical`` and one labeled ``Instructor Alphabetical``. The instructions state ``Please select a search type and click `Go` to continue.`` Some users have assumed that they should put values in both the ``Instructor`` and the ``Course`` text boxes and that the search would look for values matching both indices. Since both boxes are not being searched, it should be made clearer that values should only be entered in one box. It would seem to make sense to return to a drop down box to force a choice between the two indices.

Enhancement#: 4536 (02/24/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: URLs and Call Numbers in Course Reserve Listings
Proposal: The brief listing of titles for a course should include URLs and call numbers.
 The results screen for reserve searches by course or instructor should show call numbers and URLs (present in 856 and 966 tags) when these are contained in the records. Users should not need to view each item individually to find this information.

Enhancement#: 4537 (02/24/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1 Build 62
Subject: Show Labels for Fields Displayed Above Tabs
Proposal: We should be able to apply labels to those fields that display above the tabs.

Enhancement#: 4538 (02/26/2006)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4
Subject: HIP - Library Able to Set Timeout to External Resources Such as Syndetics
Proposal: I'd like to be able to set the timeout period for external resources such as syndetics.com. In the event these resources have issues, the library should be able to define a timeout period that when reached with no response from the remote site the catalog will continue to load the page gracefully without the syndetics content and a user-definable message to the patron to alert them that this is what has occurred. The fact the remote site not contactable should be logged somewhere with all relevant details (errors etc) so systems administrators can audit the number of times this happens and use it for troubleshooting the issues causing the timeouts.

Enhancement#: 4540 (03/02/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A
Subject: Display Information From Copy Records in z39.50 OPAC Format
Proposal: When you do a Z39.50 search against HIP, if there is a copy record, the Zserver doesn't display appropriate holdings information, such as call number.

Enhancement#: 4540 (03/02/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A
Subject: Display Information From Copy Records in z39.50 OPAC Format
Proposal: When you do a Z39.50 search against HIP, if there is a copy record, the Zserver doesn't display appropriate holdings information, such as call number.

Enhancement#: 4546 (03/07/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1A
Subject: Add To Display Of Items Out, Holds
Proposal: We'd like to be able to add information (such as call no. or format) to the title displays in My Account, specifically Items Out and Holds. Items Out currently only displays title and author; ditto for Holds. Blocks and Fines only lists the titles. For customers who check out many items, it's helpful to provide them with as much information as possible so they can locate their items at home.

Enhancement#: 4547 (03/07/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.4, HIP 4.1A
Subject: Pickup Locations When Placing Requests
Proposal: 1. The dropdown list for pickup location when placing requests in HIP is in random order (not alphabetically by location code, not alpha by location description, not according to pickup location in Preferences). It should be alphabetical by location description.
2. Also, the list of pickup locations should only include valid physical locations, not everything set up in the Horizon location table.

Enhancement#: 4553 (03/22/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1A
Subject: Comment Box When Placing Requests

Proposal: In HIP 2.X and 3.X there was an option in the Admin. Tool to remove the patron comment box on holds. Many if not most customers that knew about the customization opted to remove it. This option is not available in 4.X. The following comment in the stylesheet shows that this still needs to be addressed:

This needs to be addressed in 4.1.1.

Enhancement#: 4554 (03/22/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: hip 4.1a

Subject: HIP 4.1a Request Displays And Position In Request Queue

Proposal: Libraries need to be able to control which data elements display on Borrower screens in hip., My Account. In particular, the need to include or exclude the Position in the Request Hold queue in the following hip screens. In some Libraries this is important enough to force the Library to disable Request Hold functionality because the queues are manipulated based on organization requirements.

Ρεθυεστ Χονφιρματιον

Ρεθυεστ Συχχεσσφυλλη Πλαχεδ

Μη Αχχουντ, Λοχαλ Ηολδς

ανδ ανψηρε ελσε τησ ινφορματιον αππεαρσ το τηε βορροωερ ιν ηιτ.

Ηερε ισ αν εξαμπλε οφ τηε Ρεθυεστ Χονφιρματιον Συχρεεν:

Ρεθυεστ Χονφιρματιον

Σεπεν πιλλαρσ οφ ωισδομ : α τριωμπη /

Βη Λαωρενχε, Τ. Ε. (Τηομασ Εδωαρδ), 1888–1935

Ποσιτιον ιν ρεθυεστ θυεσε 1

Νοτιφιχατιον μετηοδ πηονε

Πιχκυπ λοχατιον ΣελεχτΛεγισλατιπε ΛιβραρηΝον Πυβλιχ

Ρεθυεστ εξπιρεσ 9/17/2006

Χομμεντσ

Enhancement#: 4558 (03/24/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: IP 8.0

Subject: Language Wish List

Proposal: East Brunswick Public Library would like the following languages supported in the Information Portal:

Korean

Jananese

Hindi

Gujarati

Arabic

Russian

Enhancement#: 4559 (03/27/2006)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: hip 4.1.a

Subject: HIP 4.1 Add Option To Refine A Power Search

Proposal: If a Power Search returns 0 results, there should be an option to refine the search so that the user does not have to re-enter the search from scratch or remember to use the Search History option. The feature is available somewhere in the software.

Enhancement#: 4560 (03/28/2006)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: 7.4/4.1a
Subject: Add Item Information To My List
Proposal: In a Consortium environment it is very important that when a patron creates a list and prints it out or emails it that it would have their specific locations information on it, like call number. Without this information it is just a waste of time for them to even create a list.

Enhancement#: 4563 (04/05/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1.a
Subject: PWB – Public Web Browser
Proposal: Many libraries (including ours) use a product developed by Team Software Solutions called Public Web Browser in lieu of Internet Explorer because you can lock it down and limit use to HiP (continuing the concept of PAC for Windows). When we used HiP with the Dynix ILS we had few to no problems. With the transition to Horizon and HiP 4.1 we have had many more problems with HiP ``disappearing`` from PWB. Jeff Christiansen suggested I put this issue in as an enhancement request because PWB is not a supported 3rd party software. Given the number of libraries, just in our area, that str using PWB with HiP, I would like to see it added as a supported software.

Enhancement#: 4564 (04/05/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: hip 4.1a
Subject: HIP – My List – Title Selection
Proposal: After executing a search, it would be more consistent with other functionality, like Print Selected, if the user could select titles for My List using the Select box on the left of the Search Results screen (instead of the My List icon on the right) and then use a single click on the My List button to send the titles to the list.

Enhancement#: 4565 (04/06/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A
Subject: Counting Items Available For Use
Proposal: Presently HIP excludes items with a status of online from showing as available for use. If URL is present, it is available. We want to determine what is considered available and what is not.

Enhancement#: 4566 (04/11/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: New Additions In HIP 4.1
Proposal: We would like to set our own limit on the number of titles that display in each Collection Group used in the New Additions feature in HIP 4.1. It is currently hardcoded to 25 titles making the list almost useless to our customers.

Enhancement#: 4568 (04/20/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.01
Subject: Keep Circ History

Proposal: When patrons log into their accounts, the Keep Circ History always has the ``no`` radio button checked--even when they have previously chosen to keep the history. Please fix this so that it shows as ``yes`` if they chose to keep it.

Enhancement#: 4570 (05/03/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.01
Subject: Alert Email in HIP 4.1
Proposal: We would like to be able to change the text of the email generated by the Alerts feature in HIP 4.1.

Enhancement#: 4573 (05/08/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.0
Subject: Display of Serial Copy And Issue Records
Proposal: The previous version of HIP shows a ``Show All Items`` next to the subscription copy which then lists issues for that branch/subscription, where as HIP 4.0 no longer has this feature, so all issues for all branches/subscriptions have to be paged through (with no ``jump to page`` option either).
This is extremely frustrating for people searching the catalogue, especially for many subscriptions with hundreds of issues. Please bring this feature back.

Enhancement#: 4574 (05/08/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1a
Subject: Changing Browser Title Bar
Proposal: We require the capability of changing the browser title bar. Right now it reads, Information Portal - Microsoft Internet Explorer/
We need to change the browser title bar to
Province of Manitoba, Legislative Library - Information Portal - Microsoft Internet Explorer.

Enhancement#: 4576 (05/12/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.06.A
Subject: Sort Order Of Items Out In Patron Interface
Proposal: Provide the patron the ability to sort the list of items they have out other than alphabetically. One patron requested the ability to sort by due date. Another sort might be author.

Enhancement#: 4578 (05/15/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.0
Subject: Inline Frame Scroll Bars
Proposal: When including a web page within HIP as an Inline frame, it should be possible to include javascript within HIP to autodetect the length of the page, from the same or a different domain. This will stop the ``scrollbar within scrollbar`` that appears when the wrapped page is longer than the pixel length supplied when setting up the channel for the inline frame.
This is used successfully in applications such as the open source content management system Mambo (these pages are called a ``wrapper``)

Enhancement#: 4579 (05/15/2006)
Category: Horizon Information Portal

Subcategory:**Software Version/Release:** HIP 4.0**Subject:** HIP Bookmarking and Linking - URL problems

Proposal: 1. When people bookmark HIP, they invariably do so from a url which contains session information. Then when they return they receive a ``this channel failed to accept pcs`` message - or even following a link like this which happens when HIP is left open and refreshes:
http://catalogue.logan.qld.gov.au/uPortal/render.userLayoutRootNode.uP?startover=true&uP_reload_layout=true

> this results in unnecessary calls to the library that the catalogue is not working.

> even an ``add to favourites`` link on the home page with a clean url would help.

2. Being unable to deep link is also a disadvantage, as this also creates the above error with channels failing to render.

3. Switching between different profiles also causes confusion in the HIP templates. If I create a link to a branch profile from an external web page, and a Main profile for HIP exists, then the link goes to the Main profile, as no profile information is carried in the link variables.

Enhancement#: 4582 (05/18/2006)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** 3.06**Subject:** Reports - Additional Aggregation Type

Proposal: Currently the Create Report screen gives an option to select by Date Range by the report is still restricted to monthly aggregation type - I am looking to get totals for a school year, but since the totals are broken down by each month within the date range I enter, I have to copy and paste, sort and add to get the totals for the date range I entered.

%%%

Enhancement#: 4583 (06/01/2006)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:****Subject:** Webreporter - Allow Customers To Have Architect Licence

Proposal: Allow customers to purchase architect licences for webreporter. We often run into situations where attributes or other database items are not defined and thus we are unable to report on them. We would like to be able to define these items ourselves.

A record of customisations performed by the client could be kept in a similar way that we record changes made to horizon for support staff.

In addition any new items added successfully could go into and enhancements process for voting on, quality checking etc so they could be included in the next version of Web Reporter released.

SirsiDynix could release licences to those sites willing to participate in this Web reporter enhancement / testing program. There could be appropriate conditions for those sites willing to go down this road to limit the impact on support operations such as maintaining a pre-production environment for web reporter and testing things there first etc.

Let your customers help you get the most out of this great product :-)

Enhancement#: 4584 (06/06/2006)**Category:** Horizon Information Portal**Subcategory:****Software Version/Release:** 4.1**Subject:** Indexing

Proposal: Improve the response time for the steps to set up Reindexing in hip admin client, Horizon Information Portal, Keyword Searching, Keyword Indexer. It now takes at least 10 minutes to start all three partitions of a Reindex. Please improve.

Enhancement#: 4585 (06/06/2006)

Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: Advanced & Power Search Limit Operators
Proposal: On the Advanced and Power Search pages under the Pre-search limiting section of the page add the Boolean operators:
greater than or equal
less than or equal
These options were available in Dynix Classic and are very useful in date range limiting.

Enhancement#: 4586 (06/06/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: hip 4.1
Subject: HIP 4.1 My List Navigation
Proposal: If you execute a search in hip, Click on the My List icon to select a group of titles and then sign in as a registered user, the selected titles should be available in My List. There also needs to be navigation in the My List display screen to allow the user to return to the search screen and either add more titles to My List from the result set or start a new search. At the moment the search is cleared and the returns to the Basic Search screen.

Enhancement#: 4587 (06/06/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: Full Bib Display - Add Bib #
Proposal: We need to have the option to add the Horizon bib # to the hip Full Bib display.

Enhancement#: 4588 (06/06/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: hip 4.1
Subject: HIP Admin - Setup Tab to Link to Non-Horizon Page
Proposal: When setting up a redirect inline frame channel signed on as hip guest or user, it should be possible to link the channel directly to a tab and then be able to edit the channel and the tab without the link redirecting when you are trying to edit it. In hip 4.1 you are redirected to the link before you can save the User Template.

Enhancement#: 4589 (06/06/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: hip 4.1
Subject: HIP 4.1 Availability - Item Sort Order
Proposal: In the Availability display for a multi-volume set, items should be displayed in the correct numeric order, e.g. :
v.1, v.3, v.6, v.7, v.8, v.9, v.10, v.11, v.12, v.13, v.14, v.15
not
v.1, v.10, v.11, v. 12, v.13, v.14, v.15, v.3, v.6, v.7, v.8, v.9

Enhancement#: 4590 (06/06/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1
Subject: HIP 4.1 Subsorting in Browse Search Results

Proposal: In hip 4.1, Browse searches like Title Browse, Serial Title Browse, Call Number Browse, should return a hit list which has been subsorted by a library or user defined field so it is possible to find a specific title in the list. e.g. for generic titles like Annual report or Journal which can generate multiple screens of hits. In general it would make the hit list more comprehensible than the random results which are appearing now.

Enhancement#: 4591 (06/06/2006)
Category: Horizon Information Portal

Subcategory:

Software Version/Release: 4.1

Subject: HIP 4.1 View Selected Items From Hit List

Proposal: After users have executed a search in hip, they should be able to 1) select multiple titles from the list, 2) click on a View Selected button (like the Print Selected button), 3) view the full bibs for each of the selected items sequentially and 4) navigate between them using Previous and Next buttons. They should also be able to return to their original hit list with the selected titles still marked. They should have the option of clearing the selected titles or toggling them on or off or start a new search.

In 4.1 there is no button for View Selected. It is not possible to select multiple titles and if you do click on a title to see the full bib and then return to the hit list the selected titles are no longer marked.

Enhancement#: 4596 (06/23/2006)
Category: Horizon Information Portal

Subcategory:

Software Version/Release: 4.1.2

Subject: Ability to Display Multiple Barcodes for a Title on the `Items Out` Display

Proposal: Need the ability so that multiple barcodes display on Items Out so that patrons can differentiate between several copies of the same bib. This is especially important with journals and serials.

Note that you could view barcodes on Items Out in HIP 3.06a. The barcode could be added to Items Out (via a preference variable).

Enhancement#: 4599 (07/06/2006)
Category: Horizon Information Portal

Subcategory:

Software Version/Release: 4.1

Subject: HIP 4.1 - Admin - JBoss Restart

Proposal: Add a button to restart JBoss from within the HIP Admin client.

Our organization's security policies prohibit library staff (even those with access to the HIP Admin client) from having login access to the HIP box (which is housed with all of the organization's other servers at a remote location).

Many changes made in HIP Admin require JBoss restarts. Currently, we have to submit a service request to our IT folks, which may take a few days.

Having the ability to restart JBoss from within the HIP Admin client would greatly simplify my life!

Enhancement#: 4602 (07/13/2006)
Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.06

Subject: Favicon or Favorites Icon for HIP

Proposal: Would like to be able to put a favicon in the HIP directory so that a patron can see an icon when they book mark our HIP catalog.

Enhancement#: 4605 (07/30/2006)
Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.06

Subject: Limits - Retaining After Search
Proposal: If a user select limits for a specific item format and a specific location on the power or keyword search page and then seaches, these limits are not retained when the user returns to the original search page by using the BACK arrow in the browser. A user thinks that there should be a ``sticky user`` feature that maintains selected limits until the user de-selects them.

%%%

Enhancement#: 4611 (08/25/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1.1
Subject: Tag Numbering in HIP
Proposal: When adding or removing tabs in HIP, the tab reference number in the URL changes which then means any links from external pages direct to that tab become broken or point to a different tab. Eg. If we want to link directly to the My Account tab from our other library pages, then we delete a tab that is situated either side, the link no longer points to My Account. Surely a unique ascending non-changing number can be assigned to each new tab?

Enhancement#: 4620 (09/20/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1
Subject: Don't allow duplicate renewals in HIP
Proposal: We would like the HIP software not to allow a second renewal on an item on the same day. If clients try to renew something on their list twice in the same day they don't get any more time on the loan but they ``use up`` the renewals that they are allowed. This is frustrating to clients of course and is hard to distinguish in the current software as it doesn't show renewal dates and information very clearly. We think that the software should block clients in HIP from renewing when they have already done so that day. It would be a nice feature for confused clients (of which there seem to be quite a few).

Enhancement#: 4621 (09/20/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.x
Subject: Confirmation That Pin or Email Address Change Requests Were Received
Proposal: When borrowers in HIP change their email or pin, they are returned to the top of the same screen with no indication that their request has been received/acknowledged. There should be some acknowledgement that their request was received and processed.

Enhancement#: 4622 (09/20/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.x
Subject: HIP Warning Before Requesting Address Change
Proposal: When a borrower in HIP selects `Request Change` on profile information, Horizon blocks notices until the borrower's information is verified and the block is removed from their record. Borrowers should be warned of this before selecting `Request Change`. It would also be good to have a comment displayed indicating that their request has been received.

Enhancement#: 4628 (10/11/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 4.1x

Subject: Alerts - add check for e-mail address
Proposal: Before allowing a patron to place an alert in HIP 4 (or IP 8), add a check to see if the borrower record has an e-mail address. Do not allow the alert to be saved if there is no e-mail address and add a message like ``Your alert could not be submitted because library does not have an e-mail address on file for you.``
 Currently in 7.4/4.1.1, day end kicks out every borrower with an alert and no e-mail address every day it runs.

Enhancement#: 4631 (10/23/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1.1
Subject: Navigation on Journal displays
Proposal: See description below -
 Subject: Journal availability navigation

Description: When you go to a journal's availability tab to see the individual issues we need for the navigation links (Next & Previous) to appear at the bottom of the list as well as at the top. We have very long runs of journals and it is cumbersome for users to have to scroll all the way down then scroll all the way to select next. I'm hoping this a bit of code we can just cut and paste into a different location on the style sheet....

This is a HIP question. When they search for a journal, they click an Availability tab. The next window, if the list is long, will have Next and Previous. Can they have this at the bottom as well as at the top? This has been a constant complaint for users and staff.

Enhancement#: 4632 (10/23/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4.1
Subject: PreDefined Location Limit Override
Proposal: We need the option to keep or not keep a pre-defined location limit when using the limit drop down menu in searches.
 We are a consortium of 180 schools, so for most searches it is overwhelming to get the holdings of all the schools. So we want to limit the first searches users do. Younger students are very much overwhelmed by all that is available in 180 schools.
 BUT we want our school community members to have the ability to locate materials from the entire area by broadening the search limit if they do not find what they want.

Enhancement#: 4637 (11/07/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 3.06A
Subject: Request Login Name Confirmation
Proposal: When I request an item and submit my ID, Horizon should verify by displaying my name in case I accidentally input someone else's number. It's easy to do that because when you enter your 4 digit ID, only black dots and not the numbers appear.

Enhancement#: 4639 (11/15/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: 3.04
Subject: Holds
Proposal: The current version of HIP allows customers placing reservations from outside the library premises to reserve titles when there are copies on the shelf (of reservable ltypes). This causes immense confusion when other readers bring the book to the Issue Desk and are told they cannot take it. The borrower who has placed the reservation mistakenly believes that it will somehow be fetched off the shelf and kept for him/her.

We should have the option to block ALL reservations of titles with any reservable copies at `available` statuses.

Enhancement#: 4640 (11/17/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.3.3
Subject: Requests For Items With Status Checked In
Proposal: We would like the option to not allow a request to be placed on a bib that has any copy with a status of checked in. Currently the system will not allow a hold if all items are checked in, but if one item of many is out then a hold may be placed. We would like to be able to set this feature for all HIP sessions, regardless of if they are inside the library or not.

Enhancement#: 4642 (11/22/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.3.4 and HIP 3.08
Subject: Display ``NOTICE SENT`` For Overdue Items And Number Of Holds For In Transit Items In ``ITEM STATUS`` Area In HIP
Proposal: We would like to have some more item information displayed in HIP. In addition to displaying the due date for an overdue item, it would be nice if HIP can display ``overdue notice sent`` in the item status area for that particular overdue item. We are asked by our patrons all the time whether a notice has been sent to the person who has the overdue item. It would be nice if the patrons can see it themselves in HIP. Another nice feature would be to show the # of holds for the in transit items in the item status area, in addition to the ``in transit`` or ``transit request`` status. Thanks very much!

Enhancement#: 4649 (12/18/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: Horizon 7.3.3
Subject: No Holds On Holidays
Proposal: We would like to setup HIP to not allow holds automatically on certain days like Holidays. On Holidays that the library is closed, HIP continues to allow holds causing the hold queue to jump dramatically when the staff returns. If the system could automatically disallow holds for calendar dates selected, the holds would not go out of control at times when staff are not avail

Enhancement#: 4651 (12/23/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release:
Subject: Showing Why Search Returned Specific Results
Proposal: At our library we have some marc fields that don't show by default but are still searched by some of our indexes. It would be nice if HIP would automatically display any marc field that contributed to the search match. For example, if you do a DVD title browse search in our catalog for _Long Way Home_ and choose the first result it appears to incorrectly redirect to the title _Raising Victor Vargas_. However, this is correct because _Long Way Home_ is an alternate title for this DVD that is listed in the 246 field. Up till this point we haven't been displaying the 246 field and as a result from the patron perspective it appeared that a weird ``kink`` had occurred in HIP. I wouldn't expect any revisions to be made in the current HIP version but it would be nice to consider it for IP 8.x

Enhancement#: 4652 (12/28/2006)
Category: Horizon Information Portal
Subcategory:
Software Version/Release: HIP 4
Subject: View A List Of Similar Titles

Proposal: Can borrowers view a list of similar titles when they look at bib details. Even if it's a ``borrowers who borrowed this title also borrowed...``

Enhancement#: 4662 (02/01/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: HIP 3.06a

Subject: My List

Proposal: When someone adds items to a list but doesn't log on to their record, the next person to log on to that computer will get these unwanted items on their list. This is a problem on the public catalogue computers in the library building.

It would be a great help if there were a prompt at this point. Someone signs on and gets a message saying ``do you want to add these 40 items to your list?``. If they haven't marked them in the first place, they could easily say no and not be saddled with a list of unwanted items.

We use public web browser to reset our public catalogue computers after 2 minutes of inactivity, but when we are busy, as we often are, the computers don't get a chance to reset. There are some circumstances where the reset doesn't delete a list that is hanging there due to a mylist bug. I'm hoping that bug is fixed, but I still think the prompt would be beneficial.

Enhancement#: 4664 (02/07/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject: HIP : My List and Requests

Proposal: This is just an idea for an enhancement - but it would be great if you could have a button where you could request all the items at once in the My List feature on HIP. I don't think this exists - I've looked for it - but it would be cool.

Enhancement#: 4665 (02/15/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.08

Subject: Include chkconfig Information in HIP Startup Scripts

Proposal: Include chkconfig information in startup scripts for Linux HIP installs. This would place the management of links in the various /etc/rc.d/ runlevel directories under the ``normal`` control of chkconfig, and allow SirsiDynix to standardize the correct order for startup / shutdown of HIP services. The HIP admin guide, responses from SirsiDynix support, and answers from the IPAC listserv returned a number of different answers, both in terms of order of services and actual numbers used.

Implementation would require lines in the init scripts, plus a change to the installation scripts. Instead of copying or linking init script entries, it would be necessary to:

- * copy the init script to /etc/init.d/
- * add the service to chkconfig (eg chkconfig --add hzapp)
- * reset or turn on the service

chkconfig then takes care of creating the appropriate S and K entries in the runlevel directories.

I have tested using this on our development HIP server, and it works much better than manually creating links or copies of the init script. The values I used are as follows:

Firebird - starts in runlevels 3,4 and 5 with a priority of 20 (after network, syslog,etc but before hzapp) and stops in all other runlevels with a priority of 80 (after most other services, including hzapp, have stopped)

```
# chkconfig: 345 20 80
# description: Start/Stop firebird database server
#
```

hzapp - starts in runlevels 3,4, and 5 with a priority of 61 (after xsl, but before hzsearch and hzindex) and stops in all other runlevels with a priority of 39 (after hzindex and hzsearch, but before xsl or firebird stop)

```
# chkconfig: 345 61 39
# description: hzapp starts/stops the JBoss services that provide \
# Horizon Information Portal client, admin, and \
# z39.50 services.
```

hzindex - starts in runlevels 3,4, and 5 with a priority of 63 (after all other hip services) and stops in all other runlevels with a priority of 37 (before all other hip services)

```
# chkconfig: 345 63 37
# description: hzindex starts/stops the indexserver as well as \
# the dynamic indexer to keep HIP keyword \
# indices up to date.
```

hzsearch - starts in runlevels 3,4, and 5 with a priority of 62 (after firebird, xsl, and hzapp, but before hzindex) and stops with a priority of 38 (after hzindex but before all other hip services)

```
# chkconfig: 345 62 38
# description: hzsearch starts/stops the connection between the \
# HIP JBoss processes and the indices maintained \
# by hzindex.
```

xsl - starts in runlevels 3,4, and 5 with a priority of 60 (after firebird but before all other hip services) and stops in other runlevels with a priority of 40 (after all hip services except firebird)

```
# chkconfig: 345 60 40
# description: xsl starts/stops the xsl processor for HIP.
```

Enhancement#: 4666 (02/21/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 7.32

Subject: HIP Print List

Proposal: PRINT LIST function in HIP:

Can this be an option added down at the bottom left by `e-mail`? Windows users know they can right click and print, but can a WRITTEN option be added?

Enhancement#: 4667 (02/21/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 7.32/3.06a

Subject: End Session Button

Proposal: END SESSION BUTTON question:

At our PAC (HIP) stations in the library, where the three computers are set up NOT to navigate away from the online catalog and the library's webpage. At these stations students normally don't ``logon`` - they just search (like most will only do by remote also)- and there's no obvious way to exit out. Why can't there be a logout button from the search screen?

Enhancement#: 4668 (02/22/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.08

Subject: Placing Reservations On Checked In Items

Proposal: We have a lot of bibs with multiple items attached. If one of the items on a particular bib is checked out then students can place requests on other items attached to the bib with the status of checked in. We would like to be able to disable this so students cannot place reservations on checked in items and only be able to place a reservation if all items attached to the bib are checked out.

Enhancement#: 4678 (05/11/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 7.3.4

Subject: Order of See Also References in HIP

Proposal: Do Subject browse search for Architecture and note the number of see also references--these are a mixture of 5xx fields in the authority record for ``Architecture`` as well as other subject headings in authority records coded with ``Architecture`` as the broader term (550 control g). All well and good. However, the see also references appear in no particular order--we have checked the Horizon authority records and they do not seem to be in any order at all, not by A-Z, authority record #, or create date of the record, etc. How ARE these ordered?
SD--response: The See and See Also references are listed in the order they are put into the database. So the order they are displayed ought to be from smallest Auth# to largest.

Enhancement#: 4682 (06/13/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 7.33

Subject: HIP Change Profile Layout

Proposal: Include ability to change the layout of the patron profile page: putting the things patrons can change from home at the top. eg: We allow patrons to change their email address and PIN from home but only allow a request to change address and phone asking customers to come into the library to make those changes. Therefore we would like the email and PIN portions to be at the top of the page. This is less confusing for the customer as the first line that comes up when entering the profile is Personal Information cannot be changed...

Enhancement#: 4686 (07/24/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.08

Subject: Pre-Defined Limits Based on Item_status

Proposal: SirsiDynix indicated that even if we create an item_status limit, there's a problem: the mass indexer will index it, but the dynamic indexer doesn't update changes to item status. That hasn't ever been included as a feature in HIP. So, item status limits don't end up being very useful, since the limit is only accurate immediately after running the mass indexer. We would like to have this type of limits update dynamically.

Enhancement#: 4689 (10/08/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release:

Subject: Pickup Locations

Proposal: We currently do not have the HOUSEBOUND (HO) Agency in our list of Pickup Locations for reserves. We would like to add HO to this list, and also make it accessible ONLY to borrowers with the HOU Patron Type. Please advise if we already have the functionality to do this work ourselves; I believe that we could do the former but not the latter.

Enhancement#: 4690 (10/30/2007)

Category: Horizon Information Portal

Subcategory:

Software Version/Release: 3.06.A

Subject: Security Issue With Email

Proposal: We would like the user to send email only when the user is connected to his profile (barcode and NIP) and in the address field, the information would be the default address that is in the profile user at the library, the field might not be editable.

The F5 options in internet explorer is sending another email, so if we send F5 Key ten times, it will sent 10 emails. We would like to disable this option.

We are asking these enhancements because we feel that the way the email's working on the portal is not secure. It gives the opportunity to malicious user to send email to anyone on behalf of the library and by the very fact of the City. It doesn't mean that it will arrive but we want to be preventive. If you have suggestions to make to us we would like to hear them.